

# Literature Enhances Communication Skills: A Comprehensive Review

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## Abstract

Many non-native and native speakers all around the world have proven that English is an international language. It is sometimes referred to as the global language since it is the primary means of communication across countries. In our nation, the usage of English as a common language plays an essential role in education. English learners must place a strong emphasis on the use of communication. The ultimate goal of language instruction is to improve communication skills. Pragmatics is the method in which meaning is transferred through communicating, and linguistic skill is regarded as an instrument for communication. Pragmatic competence is the capacity to comprehend and communicate meanings that are more correct and acceptable for the cultural and social contexts in which communication takes place. Even though English is used at many levels of communication, the speakers must be familiar with a variety of pragmatic components to create coherency and the capacity to react in a variety of scenarios. As a result, one of the key aims in the field of education should be the development of pragmatic ability and also help for future understanding.

**Keywords:** communication, communication skill, English, language, literature

## 1. Introduction

Communication is a talent that allows one individual to collect and transfer pieces of information to another. So, communication in English is a talent that can only be perfected by consistent practise and acquaintance with the target languages. This talent is beneficial in broadening pupils' comprehension abilities. If a person is to attain his or her purpose, he or she must be able to communicate successfully with others (P. Chairat 2016). Different strategies can be used to improve communication. Listening to literature, particularly poetry, is one of the strategies. Seeing life through the eyes of someone else may also be beneficial. Poetry is a concise language that communicates a wide range of emotions. It provides the reader's joy. It helps pupils improve their speaking abilities. It is a tool that may be used depending on the pupils' attitude. It encourages people to express their opinions and views regarding difficult societal topics. Poetry is an important part of language instruction. Poetry is the actual content that aids in the student's grasp of the language they are attempting to acquire. The researcher's main goal is to improve students' verbal communication skills through teaching poetry in the classroom ( M. D. Mehra 2013).

In today's extremely competitive business world, one of all colleges' major responsibilities is to prepare students for future careers in the changing labour market. To put it another way, for students to compete for graduate positions, academic institutions must adequately prepare and train them, especially with the expansion of mass higher education (HE) and the establishment of regional economic societies and the international economic organisations (R. Abilasha and M. Ilankumaran 2018). According to a recent United Nations Educational, Scientific and Cultural Organization (UNESCO) report, "employers want students to be trained according to the needs of the workplace and want to get rid of subject areas that are meaningless to the necessities of the world of work, and scholars agree that certain reforms are necessary, but emphasise that these adjustments must weigh the requirements of industry against by the needs of civil society advancement (I. Maharsi 2016)." Tan and Nouvelle also point out that "higher education is increasingly being considered as crucial to national plans for acquiring shares in the global market, and

universities as reservoirs of vital human capital to assist national growth".

In actuality, businesses evaluate newly recruited graduates' professional competence, although it is the primary criteria for educational excellence (M. Ilankumaran and P. Deepa 2018). With the foregoing in mind, and as far as everyone's is worried, a large number of recent research and educations have absorbed more on graduate employability and professional competence (like critical, problem-solving, leadership, and teamwork skills) than on English communication skills needed and used in the real workplace. However, the aforementioned notion appears to be unsuitable for preparing English main graduates for future careers, predominantly those who are not natural English speakers. It's safe to assume that once they've completed their degree, they'll pursue careers that need them to use the English language (G. Charyulu 2015). As a result, it is evident that the graduates' English communication abilities are crucial and widely anticipated by businesses and organisations. As a result, universities and academic instructions are likely to place a greater focus on professional competence and employability skills.

Literature is about letters, phrases, words, sentences, essays, paragraphs, and tales, among other things. The author must concentrate on all of these areas of knowledge when learning a language. Ideas, views, sentiments, and facts to communicate with others for personal or professional reasons are all part of communication. Literature is the same way (M. Ilankumaran and P. Deepa 2018). Literature is the heart of language is the mind. The lexicographical, grammatical, and syntactical systems that makeup language. Anyone who wants to improve their communication skills should concentrate on language. In general, there are three sorts of communication (S. Kuroda and I. Yamamoto 2018).

- Visual communication
- Verbal communication
- Auditory communication

The author needs greater verbal communication abilities in our professional communication than visual and oral communication. Author focus on literature rather than raw, lifeless phrases as models of grammar to enhance our English. One must concentrate on the fundamental notions of that language. Concentrate first on the alphabet, tiny word lists, word groupings, sentences, phrases, and storey paragraphs (M. S. Kaper 2018). Improve your languages skills by telling mythical, magical, or legendary stories. Stories are the most effective way to improve one's analytical and cognitive abilities. Stories give ample room for the creative process to flourish. People used to practise their linguistic skills by listening to legendary stories and relaying them to others. However, tales are no longer part of the academic curriculum, and youngsters are unaware of the importance of literature. Even parents believe that fiction is a fun way to spend time. It's pointless. It is, in fact, a misunderstanding. Only through reading and listening to literature can we improve our command of the English language and our communication abilities (A. V. Basantes, M. E. Naranjo, M. C. Gallegos, and N. M. Ben fez 2017).

The internet has offered up new avenues for knowledge enhancement through communication. We can't separate the Internet from English. They've mixed. Modern technology has produced a Digital World in which people may communicate quickly via email, chat, video conferencing, mobile interviewing, net banking, and online shopping, among other methods. In today's world, man lives in a digital world (P. Deepa and M. Ilankumaran 2018). His needs are for cutting-edge technology. Computer technology and the English language are the two most important instruments for connecting the entire world. These are both technical and communication tools that work well. Nowadays, technical communication abilities are required in the business, educational, and career domains. Everyone used to be different, but today we are all referred to as global citizens. Students have become global students, and their occupations have become global occupations. These days, if an educated individual does not know English or how to use a computer, he is referred to be an illiterate (M. Reza Ahmadi, H. Nizam Ismail, and M. Kamarul Kabilan Abdullah 2013).

The basic function of a language is to be spoken rather than written. So, written languages are the most valuable resource for retracing the cultures, societies, and lifestyles of earlier generations of people and races (S. Shrestha, S. Parajuli, and U. R. Paudel 2019). The English language is not static; it is always expanding into new domains and notions (K. B. Haskard Zolnieriek and M. R. Dimatteo 2009). The Anglo-Saxon language only had roughly 20,000 terms in its repertoire. There are approximately 4,00,000 words in the contemporary Oxford Dictionary. The majority of the vocabulary used by the Anglo-Saxons came from their German predecessors. Any living language, such as English, has a large vocabulary and allows easy exploration of new concepts, people, and regions. The old world had lost its sense of self ( B. Crosbie, M. Ferguson, G. Wong, D. M. Walker, S. Vanhegan, and T. Dening 2019).

The printed word was given a personality. So much prose appeared around the globe, such as print books, periodicals,

newspapers and literature. The printing press brought the entire globe together through written literature. For millennia, people have shared their pieces of information and expertise through newspapers and books. The novel innovation of man's natural mind resulted in the creation of the Computer, an artificial mind. The second innovation, the computer, turned the entire universe into a ball (V. Hoel, C. M. Feunou, and K. Wolf-Ostermann 2021). This occurred as a result of the Internet. On this planet, a new ready-made world existed. When a large world shrinks into a small one, new wants and requirements emerge. The internet is a communication and knowledge tool. Only the English language allows for global communication. Whether it's e-commerce, call centres, software, or professional teachers, the global employment market has something for everyone. The ability to communicate in English is required. Exposure to the outside world with adequate vision is the best way to improve once communication (W. Weng, S. Smk, S. Paul, and K. Osman 2018).

It was first used under the British government's rule. People write Telugu and speak Telugu, and people in other states speak and write their respective languages; in fact, our country was separated based on linguistic modifications. Our mother tongue is used in our daily conversations. Only our language allows us to communicate our thoughts, ideas, and expressions. As a result, the mother language impact dominates our ability to communicate smoothly and successfully in English (M. C. Paretto, A. Eriksson, and M. Gustafsson 2019). The acquisition of spoken language occurs naturally as a result of the culture. We are unable to speak English in the manner of an Englishman since we were not born in that nation or culture. Rather than spending time and energy imitating the English nation and dialect, aim to rapidly and convey faultless English for common understanding and communication with the rest of the globe.

### *1.1 Role of English Grammar to Enhance Communication*

Grammar is a necessary component of efficient English learning. In written communication, grammar is extremely important. To write excellent English, one must understand the laws of grammar. Professional graduate students must write competent English to advance in their careers. Because the world has changed dramatically, English grammar must also evolve. Indian students find it challenging to adhere to different language laws and restrictions. The Greek and Latin Classical Languages gave birth to the English Lexicon and its structure. The rules of British English haven't altered in a long time. As a result, the Global Student looks for choices. Fresh developments, such as the Internet and e-mail, provide him with a new road to English mastery (G. Papanastasiou, A. Drigas, C. Skianis, M. Lytras, and E. Papanastasiou 2019). Even yet, English teachers and textbooks continue to use age-old English spelling rules, word order, punctuation, and grammar rules (K. Bombeke 2012). Students that are interested in technology are on the lookout for reality and are eager to learn. Because of their high intelligence quotient (IQ) scores. So it's time to revise English grammar using the most up-to-date technology; otherwise, grammar would only exist in English textbooks and the surnames of English teachers.

Our Prehistoric Civilization has bestowed a magnificent gift onto us. It is written in Sanskrit. It has become drowned in the Global World due to its Conventional Grammatical Rules. The threat to the British English languages comes not from people, but modern communication technology. Sanskrit, Greek, and Latin, the world's three Classical Languages, have all but perished due to their Conventional Lexicon and Grammar (K. S. Juma, D. M. A. Raihan, and D. C. K. Clement 2021).

### *1.2 Need of English Language*

During the British administration, Macaulay brought English into our educational system. Since that time, English has been an integral element of our culture. It is a necessary commodity in the fields of business, commerce, education, and employment. In India, the British Empire has crumbled, but the English Empire has flourished. Leaders and citizens created slogans against English during the American Revolution, claiming that it should be prohibited. However, it continues to thrive not because of its structure, but because of its adaptability. These two terms cannot be separated; they are synonymous. Globalization gave birth to the new world. Computer technology and the English language are the two fundamental components that connect the whole globe (D. Khashimova, N. Niyazova, U. Nasirova, D. Israilova, N. Khikmatov, and S. Fayziev 2021). These are both technical and communication tools that work well. Students have become global students, and their careers have become global careers.

The most crucial talent is listening. Unfortunately, it is the one that receives the least attention. In our daily lives, we prefer to hear people rather than listen to them. Hearing and listening are two very different things. Hearing is a physical activity, whereas listening is a mental one. We exhibit interest in the other person's body language, as well as his thoughts and ideas when we listen to them. When we are listening to someone, we should keep eye contact with them and not interrupt them while they are speaking to us. Listening is a strong skill for obtaining precise information as well as learning more quickly and efficiently. Around the world, the finest leaders and people are the

best listeners. 90 per cent listening and 10% speaking is regarded as the finest communication in terms of successful communication. Skills in Public Speaking: Speech is a centuries-old mode of communication.

The speech was developed by ancient man to communicate his feelings, thoughts, views, and information to others. Speech is a powerful method for sharing information with others and receiving an immediate reaction from the listener. It's a real-time communication system. We communicate with others in a variety of ways. Face-to-face communication is the most effective of all. We obtain a speedy reaction from the receiver in a face-to-face encounter. Speaking with more than two persons is the second way of communication. It's known as a group discussion, role-play, or group dynamics. With this approach, we share our information with a group at a time. The author gets a quick response from the listeners in group conversations as opposed to face-to-face conversations (K. E. Sawarynski, D. M. Baxa, and R. Folberg 2019).

"Public Speaking" is a different type of speech. In public speaking, a speaker addresses a large group of people on a certain topic. The speaker and his or her information are given first attention in this procedure. Electronic communication is another mode of communication. This method includes using cell phones, voice mails, e-mails, and chatting. Any type of communication is solely to share information with others. It is the most alive and effective kind of communication compared to other forms of communication. "Reading makes a man perfect," says one author. It's a common phrase used to emphasise the necessity of good reading abilities. What motivates us to read? The basic goal of reading is to understand the meaning of each paragraph in a book. We simply read books to gather information and knowledge. As a result, books are the future generations' treasures of ancient man's wisdom. There are several sorts of books. Reading may be done in a variety of ways, including word-to-word reading, skimming, and scanning. These are the several methods for reading a book. The author looks through a paragraph to see what information or concept we're seeking for using this strategy. It's all about looking for something in a book rather than learning everything there is to know about that book.

These are the several methods for reading a book. To strengthen your ability to provoke thinking, try reading at least a paragraph every day. Another advantage of reading is that it improves your vocabulary and linguistic skills. Individuals' thoughts, clarity, and meaning increase as a result of reading. Writing Ability: "Writing creates a precise guy." Among the three talents of listening, speaking, and reading, writing is the most challenging. It is a thought-provoking activity. It is an everlasting document. Stones were used to writing on in ancient times. Lithography was the name of the process. They later began writing on animal hides. Later, the Chinese created paper. After a few years, Gut ten Burg devised the printing press, which revolutionised the writing system. Newspapers, periodicals, and many types of printed books were created.

Reading, Writing, Listening, and Speaking are the four forms of communication that we must master to communicate effectively. And I feel that if we read more, we will be able to enhance our writing, listening, and speaking skills. I'm sure we all do a lot of reading for work. Reading literature that is not immediately relevant to our profession, however, is also necessary, in my opinion. Reading books on numerous themes helps one's general knowledge, imagination, and creativity, among other things, in addition to vocabulary and grammar. These advantages can also aid in bridging gaps between team members from various countries in dispersed teams. It's not simple to get into the habit of reading since we're continually catching up with our fast-paced and chaotic lifestyles.

Apart from professional competency and employability skills, academic institutions should emphasise and teach workplace communication skills in English to boost English major graduates' capabilities and capacities to satisfy labour market expectations and requirements. As a result, university language programmes must be designed to provide appropriate practice in listening, speaking, reading, and writing abilities. These abilities are equally vital, and students typically practise them in different combinations or all at once." "Effort should be made to ensure that what is taught in the course is related to authentic office situations to ensure that the students' professional communication skills are practised according to the requirements of employers, and match the requirements of employers," the same researchers added." Every literary person is aware of the concepts of language and literature. They are, nevertheless, the most popular way to acquire language. The importance of literature in the language classroom cannot be overstated. It not only entertains readers but also helps them gain experience and develop critical thinking skills.

Literature also includes a variety of literary forms such as prose, poetry, theatre, book, short tales, and so on. Poetry is the most engaging genre in literature, even though it comes in a variety of forms. Poetry, like the ebb and flow of an ocean, can be works of immense beauty due to its metre and rhyme system. This aids the pupil in demonstrating a greater interest in poetry. On the other side, pupils can use the lines of the poetry to learn more vocabulary. Students gain greater benefits from learning new phrases and vocabulary by using diverse terms of poetry in the classroom.

English is the world's most widely spoken language and is regarded as a crucial language in the United Kingdom. It

is regarded as the queen of languages and serves as the official language of the United Kingdom. Furthermore, the English language is gaining ground in all other regional languages. English is the most widely used language in the world. It also occupies a key position in the educational system. The ability to communicate in the target language is regarded as a passport to work. Following India's independence, several debates arose about the English language's status in the country. Some politicians claimed that English should be eradicated, while others advocated for its continued existence in India.

"It has put a terrible burden on Indian pupils and made us mimics," Mahatma Gandhi observed. The English language is crucial for assimilating libertarian ideals and increasing thinking correctness." In several sectors, English is the most widely used language. As a result, one must be fluent in the English language, and learners must gain communication skills via pragmatism. The primary goal of language instruction should be to improve communicative proficiency. Human communication is unrivalled in its wide use of language via abilities. Communication is beneficial to all of humanity in a variety of ways.

## 2. DISCUSSION

Both literary and linguistic talents are valued equally in English Literature and Communications degrees. The curriculum aims to teach students how to critically connect with a variety of genres through a variety of texts from across the world. The communicative English graduating curriculum also prepares them to be sensitive to a variety of social circumstances as well as various cultural and literary traditions. When you go through the curriculum, you'll see that, in addition to English literature, you'll learn about mass media communication, journalism, philosophy, travel, and tourism. This one meal contains a lot of variety. It also attempts to provide pupils with the chance to improve their communication abilities. While the courses include a broad range of skills for particular corporate and creative areas such as advertising, business, and public service, they also aim to prepare students for further education in the field. The program's overall goal is to develop autonomous learners with the creative, critical, and analytical abilities needed for lifelong learning.

### 2.1 Important About Communication Skills

Some pundits expected that the website would herald at the end of human written correspondence, but the reality is very different. Texting, social networks, and email are all becoming increasingly popular forms of communication. Misunderstandings are more likely when there is more communication. Take into account the multiplying effect of social media. With a few clicks, what you used to say to only a few people may suddenly be broadcast to hundreds of millions. In this paper, author discuss why English communication skills are so crucial, as well as some recommendations for meeting today's communication needs, whether English is your first language or you're studying it as a second. You'll also learn about how National University can assist you in improving your English abilities through our ESOL (English speakers of other languages) programmes or our English and communication degree options.

### 2.2 Important About English

The term "lingua franca" refers to a language that serves as a "bridge" language. When two individuals who speak different non-English languages meet, English is frequently the language they use to communicate. This is why English is taught in many schools across the world, and many worldwide businesses have made it mandatory for staff in all regions to communicate in English.

English is the most widely used navigational language, such as among air traffic controllers and airline pilots, and it is also the most widely used language on the internet. It is one of the United Nation's six official languages, with 193 members. It is also the language of scientific study, with English being used in 96 per cent of science journals. Some researchers claim that mastering English communication is just as vital as their thesis in acquiring their Doctor of Philosophy (PhD).

Today, around 2 billion people speak English. English is the third most spoken language in the world, although it is the first language learnt by speakers of other languages. In reality, more people communicate in English as a second language than in their original tongue. Whether you began studying English communication as a child or much later, being able to successfully use English language skills is a significant benefit, particularly in the business.

Communication is a commonplace social action that is a necessary and natural part of being human. This article focuses on how literature in general, and poetry in particular, helps pupils improve their communication abilities. Every literary person is aware of the concepts of language and literature. They are, nevertheless, the most popular way to acquire language. The importance of literature in the language classroom cannot be overstated. It not only entertains readers but also helps them gain experience and develop critical thinking skills.

Literature also includes a variety of literary forms like prose, poetry, theatre, book, short tales, and so on. Poetry is the most engaging genre in literature, even though it comes in a variety of forms. Poetry, like the retreat and flow of an ocean, can be a work of immense beauty due to its metre and rhyme system. This aids the pupil in demonstrating a greater interest in poetry. On the other side, pupils can use the lines of the poetry to learn more vocabulary. Students gain greater benefits from learning new phrases and vocabulary by using diverse terms of poetry in the classroom.

The term communication is one of the most analysed terms in the academic arena and it has been studied systematically since ancient times. Communication is an everyday social activity that is an essential and inherent component of every human being. It is a key to human development because the quality of the existence is linked directly to the quality of the communication. This article focuses on how literature in general and poetry in particular enhances the communication skills of the students. Every literary person knows about language and literature. However, they are most common to learn the vocabulary. Literature plays a key role in language classroom. It provides not only pleasure to readers but also builds experience and creates thinking ability. Moreover, literature has several literary forms such as prose, poetry, drama, novel, short stories, etc. Though there are several forms in literature, the most interesting genre is poetry. Poetry can be the works of great beauty due to its meter and rhyme scheme like the ebb and flow of an ocean. This really helps the student to show more involvement towards poetry. On the other hand, the students can try to know more vocabulary from the lines of the poems. Through different terms of poetry used in the classroom, the students get more benefits of knowing new terms and words.

### 3. Conclusion

The prose is the most effective instrument for learning English and Prose has built-in grammar. As a result, students may quickly learn Prose Topics. Words, nouns, verbs, punctuation, phrases, and sentences make up prose. Grammar should be taught in conjunction with Prose Paragraphs rather than individually. Students study Grammatical Assemblies in a highly efficient manner. Prose instruction nowadays is mechanical and serves no use. But it serves a greater purpose than simply explaining and translating it. Mathematical Applications are analogous to English Language Prose. Every single word and sentence is true and correct. As a result, it should not be squandered by translating. If a student masters prose, he will naturally master English communication skills. Professionals that are fluent in English are in high demand in today's job market. The four regions of English should be learned to gain command of the language. Listening, Reading, Speaking, and Writing is the four branches of the English language. These four abilities are referred to as communication skills. Speech is more significant than writing in language learning. The author uses Spoken Language to share our opinions regularly. To talk successfully, students need to master basic grammar rules and this rule help for better future communication skills.

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