**ORIGINAL RESEARCH** 

# The effect of guidance booklet on knowledge and attitudes of nurses regarding disaster preparedness at hospitals

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#### ABSTRACT

**Background:** Disasters have a potential of producing mass casualties thereby straining the health care systems. This means that hospitals need to be prepared for an unusual increase in workload, hence the importance of hospital disaster preparedness. Aim: The aim of the study to evaluate the effect of a guidance booklet on knowledge and attitude about disaster preparedness among nurses.

**Methods:** Research design: A quasi experimental research design with pre-test post-test time series and follow up assessment. Setting: the study was conducted at University Hospital, in Menoufia Governorate, Egypt. Subjects: The convenience sample, it include all nursing managers (nursing directors and nursing supervisors n = 12), all head nurses (n = 48) and staff nurses (n = 280), available at the time of the study. They have all fulfilled the eligibility criterion of a working experience of not less than one year of the study settings. Tools of data collection: Two tools were used for data collection. Tool one: consists of three parts; part (a) to collect socio-demographics data and part (b) aimed to collect nurses' knowledge about general disaster, classification and disaster preparedness and part (c) aimed to assess the nurses' awareness by hospital disasters on external or internal level. Tool two: Attitudes of nurses towards disaster management plan.

**Results:** The results of this study showed that, majority of nurses scored weak estimation in knowledge, awareness and attitudes level at pre-test measurement. Conversely, lowest percentages had moderate level, and good level of knowledge related to general disaster, while only 12.6% of nurses were satisfactory awareness about hospital disaster preparedness and 37.5% had positive attitude towards disaster management. There was statistically-significant (p < .001).

**Conclusions:** It was concluded that, guidance booklet was successful in achieving significant improvement in nurses' knowledge regarding disaster preparedness which was reflected in improvement and changing their attitude towards disaster. Recommendation: Continued nursing education should be open to all hospital staff according to their needs to increase their awareness about disaster preparedness.

Key Words: Guidance booklet, Hospital disaster, Knowledge, Awareness, Attitude, Nurses

# **1. INTRODUCTION**

A disaster situation is a serious disruption of a society that involves a big number of victims. Such an incident, affects hospitals of all sizes and geographic locations. Disasters occur daily throughout the world, posing severe public health threats and resulting in tremendous impact in terms of deaths,

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injuries, infrastructure and facility damage and destruction, suffering, and loss of livelihoods. Therefore, human beings must find ways to survive and minimize the damages caused by disasters.<sup>[1]</sup> However, it is also important to note that disasters are not only caused by natural events, but also by human actions. It is with this in mind that disaster risk reduction measures should be put in place to help communities cope and minimize the impact of the disasters.<sup>[2, 3]</sup>

A disaster is defined by the International Strategy for Disaster Reduction and World Health Organization as "A serious disruption of the functioning of a community or a society causing widespread human, material, economic or environmental losses which exceed the ability of the affected community or society to cope using its own resources".<sup>[4,5]</sup> The International Federation of Red Cross and Red Crescent Societies defined disasters as "A sudden, calamitous event that seriously disrupts the functioning of a community or society and causes human, material, and economic or environmental losses that exceed the community's or society's ability to cope using its own resources, though often caused by nature, disasters can have human origins".<sup>[6]</sup> Disaster can be defined as a sudden extraordinary event that brings great damage, loss, destruction and injury to people and their environment.<sup>[7]</sup>

Disaster preparedness is essential to providing adequate health care and addressing the humanitarian challenges of disasters. The hospital disaster preparedness has therefore taken on an increased importance at local, state and national levels.<sup>[2]</sup> Hospitals would be among the first institutions to be affected after a disaster, natural or man-made. Because of the heavy demand placed on their services at the time of a disaster, hospitals need to be prepared to handle such an unusual workload. This necessitates a well documented and tested disaster management plan to be in place in every hospital. To increase their preparedness for mass casualties, hospitals have to expand their focus to include both internal and community-level planning.<sup>[8]</sup>

At the end of the 20th century, national thinking about emergency preparedness led to two important developments: identification of the key competencies needed for effective emergency response, and increased attention to planning for and practicing emergency response. Effective response requires a disciplined team in which each participating individual follows clear lines of communication and performs according to clearly assigned role directions.<sup>[9]</sup>

Disaster Preparedness is defined as activities and measures taken in advance of an event to ensure effective response to the impact of hazards. The objective of disaster preparedness is to ensure that appropriate systems, procedures, and resources are in place to provide prompt, effective assistance to disaster victims, thus facilitating relief measures and rehabilitation of services. Disaster preparedness efforts include the identification of possible health scenarios based on the probability of hazards and vulnerability of the population as a basis for creating a disaster plan.<sup>[10]</sup>

According to hospital involvement, disasters may be classified into internal disasters that occur inside the health care facility or external disasters that occur outside the health care facility.<sup>[11]</sup> These two types of disasters are independent, but not mutually exclusive, which internal disasters are isolated to the hospitals and occur more frequently than do external disasters.<sup>[12]</sup> The hospital should always be prepared with written disaster plan that responds to external disasters to help in providing assistance to victims, the hospital is also vulnerable to disasters directly occurring within its walls; so preparation must be made in response to internal disasters, the most common of all is fire.<sup>[13]</sup> A disaster plan is a systematic procedures that clearly detail what needs to be done how, when, and by whom- before and after the time an anticipated disastrous event occurs.<sup>[14]</sup>

Disaster management by nature is an interdisciplinary, collaborative team effort. Nurses collaborate with other experts, including environmentalists, epidemiologists, laboratory workers, biostatisticians, physicians, social workers and many others.<sup>[15]</sup> Nurses have been a part of disaster preparedness; Nurses should be equipped with the necessary knowledge and abilities to work in a disaster and to meet the needs of the respective serving community.<sup>[16]</sup> Today's nurses are faced with the challenges of responding to natural, man-made, and technological disasters and there is a lack of emergency preparedness content in the curriculum in nursing schools.<sup>[17]</sup> The need for qualified nurses ready to respond to disasters and to participate in preparedness and disaster recovery activities is well documented and to beat this problem, necessary continuous developing specialized education and training.<sup>[2,18]</sup> It was recommended by the World Health Organization (WHO) that all nations, no matter how frequent or infrequent the happenings, should prepare healthcare workers for a disaster. Nevertheless, most nurses were inadequately prepared for disaster and it is only through education and training can nurses can be equipped with the competencies required during disasters.<sup>[19]</sup>

Disaster education for all nurses is vital and all curricula in the nursing and medical schools have issues in emergency and disasters that would go a long way in improving knowledge and skills related to disasters.<sup>[2,20]</sup> The dealing with the complexity of disasters requires that each nurse acquire a knowledge base and minimum set of skills to enable them to plan for and respond to a disaster in a timely and appropriate manner.<sup>[21]</sup> So that the present study was developed to identifying nurses' needs regarding disaster preparedness by determine the level of nurses' knowledge, awareness and attitude about disasters' preparedness.

#### 1.1 Significance of the study

Based on experience during working at university hospitals, it has been observed that nurses rarely even knew about the disaster preparedness plans in their hospital and not aware of the procedures that exist for dealing with disasters. Furthermore, there was also a lack of research available on electronic databases regarding disaster preparedness and planning in Menoufia Governorate. This study contributes to the knowledge base on hospital disaster preparedness in Menoufia Governorate. It is anticipated that the Hospitals authorities will utilize the results of the study. It will enable them to gain a better understanding of the process of disaster preparedness in the health sector in order to strengthen the capacities and capabilities of hospitals in Menoufia Governorate in terms of disaster and preparedness.

#### 1.2 Aim of the study

This study aim to evaluate the effect of guidance booklet on knowledge and attitude about disaster preparedness among nurses through:

- Assessing the knowledge of nurses regarding disasters and hospital disasters preparedness
- (2) Assessing attitudes of nurses towards disaster management
- (3) Developing guidance booklet of hospital disaster according nurses' needs.
- (4) Evaluating the effect of guidance booklet on the nurses.

# 1.3 Research hypotheses

- H1: Nurses have limited knowledge and negative attitude regarding hospital disasters preparedness
- H2: There will be significant differences between the results of the pre-post booklet tests as regards knowledge and attitude of nurses in relation to disasters preparedness.

#### 2. METHOD

#### 2.1 Research design

A quasi experimental design with pre- post- follow up assessment was used to conduct the study.

#### 2.2 Study variables

• Dependent variable: Knowledge and attitude regarding disaster preparedness

• Independent variable: Structured guidance booklet regarding disaster preparedness

# 2.3 Setting

The study was conducted in University Hospital, in Menoufia Governorate, Egypt. This hospital is divided into four buildings; Main, Specialty, Emergency, and Oncology.

# 2.4 Subjects

Convenience sample was taken from the aforementioned hospital buildings. It consisted of all nursing managers (nursing directors and nursing supervisors n = 12), and all head nurses (n = 48) and a proportional allocation sample of 30% from staff nurses (n = 280), available at the time of the study. Their total number was 340 nurses. They have all fulfilled the eligibility criterion of a working experience of not less than one year of the study settings.

#### 2.5 Tools for data collection

Two different tools were used in the present study for data collection.

**Tool one:** An interview questionnaire sheet was developed by the researchers based on relevant literature includes three parts:

*Part I:* This part includes socio demographic data such as age, occupation, qualification, department, experience years, source of information about disaster and attendance training courses.

Part II: Knowledge disasters questionnaire. It was adapted from Moabi.<sup>[22]</sup> It was designed to assess nurses' knowledge regarding disaster: general disaster, whether nurses knew what a disaster is, classification, principal causes of disasters, what a disaster plan is, and disaster plan phases, whether they knew where to find the plan. It included 37 questions and were divided into five subgroups: 1-Concept of terminology (12Q), 2-Types and classification (13Q), 3-Pre disaster risk reduction (3Q), 4-Post disaster recovery management (3Q), and 5-Characteristics of a disaster plan (6Q). Scoring system: each question was granted one point for the correct answer, and zero for the wrong one. The total score for all questions was 37. Total scores were expressed as percentages. If the score was less than 60%, it was considered poor level of knowledge, and from 60% to 75% it was considered moderate level of knowledge, and more than 75% it was considered good level of knowledge.

*Part III:* Hospital disasters preparedness questionnaire. It was designed to assess nurses' awareness by hospital disasters preparedness on external or internal level. It was adapted from IFRC,<sup>[23]</sup> Mostafa<sup>[24]</sup> and Abd Elazeem *et al.*<sup>[25]</sup> It

consisted two categories: i) Questionnaires related to external disasters preparedness included 42 questions and were divided into three subgroups, written hospital disaster plan preparedness, response and recovery plan, Nursing role in external disaster and their function during disaster, and training and education to control disaster. ii) Internal disaster preparedness questionnaires included 54 questions and were divided into five subgroups: hospital preparedness for safety measures component environment, hospital preparedness for adequacy supplies and equipment required in a disaster, hospital prevention measures for fire and explosions, hospital prevention precautions for infection control, and hospital evacuation plan. Scoring system: each question was granted one point for the "yes" answer, and zero for the "no" answer. The total score for all questions was 96. Total scores were expressed as percentages. The nurse was considered "satisfactory awareness" if percent score was 60% or more, and "unsatisfactory awareness" regarding hospital disasters preparedness if less than 60%.

**Tool Two:** Attitudes scale. It was designed to assess attitudes of nurses towards disaster management plan. It was developed by Moabi.<sup>[22]</sup> The scale was translated into Arabic and modified by the researchers. It consisted of 12 statements with possible responses: "agree", "not sure" and "disagree" were scored "2", "1" and "0", respectively, for positive items. The scoring was reversed in case of negative items. All scores were expressed as percentages. The Attitude was considered positive attitude if the percent score was 60% or more and negative attitude if less than 60%.

#### 2.6 Validity and reliability of the instrumentation

#### 2.6.1 Validity

Tools of data collection were translated into Arabic and reviewed for their content validity by five experts was selected to test the content and face validity of the instruments. The panel included two experts from nursing administration department, two experts from Medical Surgical Nursing departments and one Community Health Nursing departments (Menoufia University).

#### 2.6.2 Reliability

The tools were tested for reliability by test-retest technique by 10 nurses from four hospital buildings: Main, Specialty, Emergency, and Oncology hospitals. Who were interviewed twice at an interval of one week period and data was analyzed and compared. The reliability was assessed in a pilot study by measuring their internal consistency using Cronbach's alpha coefficient method. This turned to be ( $\alpha = 0.92$ ) for first tool; ( $\alpha = 0.97$ ) for attitude tool. Thus indicates a high

degree of reliability for the study tools.

#### 2.7 Pilot study

A pilot study was carried out with 20 nurses who not included in the present study. It was done to test the clarity and applicability of the study tools. The necessary modification was done. The average time needed to complete the questionnaires (I) ranged between (15-20 minutes), and questionnaire (II) ranged between (5-15 minutes).

#### 2.8 Field work

- An official letter clarifying the purpose of the study was obtained letters from the faculty of nursing clarifying the aim of the study to the hospital's director to conduct the study and collect the necessary data.
- Data was collected upon seven month started from first of February 2014 until the end of August 2014.
- The researchers met with nurses, explained to them the purpose of the study, and asked for their oral consent to participate. Those who agreed to participate were given the tool and asked to fill it out and return it anonymously in the same setting or at most the next day. The researchers were available for any clarifications.
- The guidance booklet was developed by the researchers based on the needed knowledge that can help nurses improving their awareness regarding disaster preparedness.
- Also she scheduled with them the teaching sessions and the nurses were divided into groups according to buildings of hospital, each group contains 9 to 10 nurses.
- The information guidance booklet has been implemented for nurses in terms of sessions and teaching during their official working hours. There were a total of 34 sessions, at a rate of four to five times per week. Number of nurses in each session ranged between 9-10 nurses. Each nurse obtained a copy of the information guidance booklet that included all the learning contents.

#### 2.9 Ethical consecrations

All the relevant principles of ethics in research were followed. The study was approved by the pertinent authority. Participants' consent to participate was obtained after informing them about their rights to participate, refuse, or withdraw at any time without any harmful effect during or after sessions. Total confidentiality of any obtained information was ensured. The study maneuver could not entail any harmful effects on participants.

# 2.10 Data collection

Data collection lasted from the first of February 2014 until the end of August 2014. The researcher collects the data by using knowledge questionnaire awareness questionnaire and attitude scale questionnaire and conduct guidance information booklet on disaster preparedness after that post test will be conducted with same questionnaire to evaluate the effectiveness of guidance booklet.

#### 2.11 Statistical analysis

Statistical analysis: Analysis was performed using SPSS, version 16.0. Proportions were used for categorical variables. Mean, percentage and standard deviation will be used to assess the pre test, post test and follow test scores. Paired' test will be used to compare the pre test, post test and follow test scores. Spearman correlation was used to show the relation

between quantitative and ordinal variables. Pearson correlation between quantitative variables was applied. P < .05 was considered significant.

# **3. RESULT**

Table 1 shows the characteristics of the studied nurses, the majority of nurses (47.6%) their age ranged from 20-29 years and (47.1%) of them had diploma of nursing. Also, about (39.4%) of them had below 5 years of experience. Also the majority of nurses (82.4%) were staff nurses, working at specialty hospital setting (34.1%). As regard to previously of attended training for the study sample, it was found that, the majority of nurses (88.8%) had no chance to attend training courses about the study topic, and obtained information on disasters through different mass media and the most source of information about disaster was T.V (36.2%).

Table 1. Socio demographic characteristics of studied group (N = 340)

Socio demographic characteristics	No.	%	
Age/years:			
<20	35	10.3	
20-29	162	47.6	
30-39	102	30	
$\geq 40$	41	12.1	
$\overline{\mathbf{X}} \pm SD$	$30.2 \pm 6.92$		
Range	17-40		
Qualification:			
Diploma	160	47.1	
Technical institute	62	18.2	
Bachelor	108	31.8	
Bachelor + diploma	7	2.1	
Master	3	0.9	
Occupation:			
Staff nurses	280	82.4	
Head nurse	48	14.1	
Nurse manager	12	3.6	
Years of experience:			
<5	134	39.4	
5-10	113	33.2	
≥10	93	27.4	
$\overline{\mathbf{X}} \pm SD$	$7.27 \pm 4.48$		
Range	2-16		
Attending of training courses:			
Yes	38	11.2	
No	302	88.8	

Figure 1 clarifies the majority of the studied nurses had poor level of knowledge (75%) regarding disaster and disaster preparedness, had unawareness about hospital disasters preparedness (87.4%), and negative attitude towards disaster management (62.5%). buildings of hospital. The majority of the nurses working as staff nurses at specialty hospital setting (34.1%).

Figure 3 illustrates source of information about disaster among nurses that obtained information on disasters through different mass media. 36.2% of the participants regarded TV as the most appropriate means of media communication to

Figure 2 illustrates the distribution of nurses according to

prepare nurses for disaster.



**Figure 1.** Pre-test knowledge, awareness, and attitude regarding disaster and hospital disaster preparedness among nurses in the study sample (n = 340)



**Figure 2.** Distribution of nurses according to buildings of hospital (n = 340)



**Figure 3.** Source of information about disaster among nurses in the study sample (n = 340)

Table 2 shows there was a significant difference between the mean pre test score and the mean post test score and between the mean follow test score on knowledge among nurses regarding disaster. The baseline mean scores for total and subtotal knowledge are low before guidance booklet (19.6  $\pm$  6.34). However, an improvement in the mean knowledge scores after the application of the guidance booklet (30.3  $\pm$  3.8), and a slight decline mean knowledge scores after three months compared to the post-test (29.2  $\pm$  4.2).

As shown in Table 3, there was a statistical significant differences among the studied nurses about awareness regarding internal and external disaster plan where p1 < .001 between pre and post test and p2 < .001 between pre and follow up test. Mean of total awareness of the studied group at post test is higher than mean of total awareness at pre test.

**Table 2.** Comparison of knowledge of nurses regarding disaster and disaster preparedness (pre test, post test and follow up) (N = 340)

	Studied group				
Knowledge	Pre-test Post test Fol		Follow up test	- paired	P value
	$\overline{\mathbf{X}} \pm \mathbf{S}\mathbf{D}$	$\overline{\mathbf{X}} \pm \mathbf{SD}$	$\overline{\mathbf{X}} \pm \mathbf{S}\mathbf{D}$	- 1-1051	
- Concept of terminology (12Q)	$8.6\pm1.77$	$10.9\pm0.64$	$10.7\pm1.02$	31.2 29.6	P1:< .001 P2: < .001
- Types and classification (13Q)	$7.68 \pm 2.10$	$10.8 \pm 1.18$	$10.4 \pm 1.31$	44.4 31.4	P1:< .001 P2: < .001
- Pre disaster risk reduction (3Q)	$1.11\pm0.87$	$2.5 \pm 0.52$	$2.5\pm0.56$	*15.6 15.5	P1: < .001 P2: < .001
- Post disaster recovery management (3Q)	$0.89 \pm 0.80$	$2.30\pm0.60$	$2.29\pm0.61$	*16.1 16	P1: < .001 P2: < .001
- Preparedness plan (6Q)	$1.36 \pm 1.35$	$3.70 \pm 1.38$	$3.36 \pm 1.4$	*15.9 15.5	P1: < .001 P2: < .001
Total score (37)	$19.6\pm6.34$	$30.3 \pm 3.8$	$29.2\pm4.2$	60.1 49.3	P1: < .001 P2: < .001

\*Wilcoxon test; P1: between pre and post test; P2: between pre and follow up test.

** •/ • •	Studied group												
Hospital disasters	Pre-	test			Post-	Post-test			Follow up				$\chi^2$
prepareuness	awar	·e	unaw	are	awar	aware unaware		aware		unaware		P value	
I-External level	No	%	No	%	No	%	No	%	No	%	No	%	
Hospital disaster plan	73	21.5	267	78.5	309	90.9	31	3.1	295	86.8	45	13.2	
Nursing role in external disaster	123	36.2	217	63.8	300	88.2	40	11.8	292	85.9	48	14.1	< 001
Training and education to control disaster	58	17.1	282	82.9	278	81.8	62	18.2	195	57.4	145	42.6	
Total score on external level (42)	20 ±	6.40			31.4 ±	= 5.58			31.1	± 5.52			Paired <i>t</i> < .001
II Internal level	awar	·e	unaw	are	awar	e	unaw	are	awai	·e	unaw	are	χ <sup>2</sup>
II-Internariever	No	%	No	%	No	%	No	%	No	%	No	%	P value
Hospital preparedness for safety measures component environment	24	7.1	316	92.9	233	68.5	107	31.5	228	67.1	112	32.9	< .001
Hospital preparedness for adequacy supplies and equipment	27	7.9	313	92.1	230	67.6	110	32.4	226	66.5	114	33.5	
Hospital prevention measures for fire and explosions	42	12.4	297	78.4	293	86.2	47	13.8	289	85	51	15	
Hospital prevention precautions for infection control	36	10.6	304	89.4	279	82.1	61	17.9	281	82.6	59	17.4	
Hospital evacuation plan	100	29.4	240	70.6	293	86.2	47	13.8	283	83.2	57	16.8	
Total score on internal level (54)	26.4	± 7.46			40.5 ±	= 6.82			40.4	± 6.92			Paired <i>t</i> < .001

	Table 3.	Comparison of	awareness of	nurses regarding	hospital	disasters (	(pre test, p	ost test and	follow up)	(N	= 340	J
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Table 4 shows the majority of the studied nurses disagree about some positive items of attitude toward disaster management at pre test measurement and agree at post and follow up test measurement. There was a statistical significant differences among the studied nurses about attitude toward disaster management at pre test, post test and follow up where p < .001.

Table 5 illustrated the majority of the studied nurse had poor of total knowledge (75%), unsatisfactory awareness (87.4%) and had negative attitude (62.5%) toward regarding disaster and hospital disaster preparedness at pre test measurement time. There was a statistical significance differences among the studied nurses regarding knowledge, awareness, and attitude regarding disaster and hospital disaster preparedness at pre– post and follow up test.

As displayed from Table 6, that the highest percentages of nurses who had poor knowledge had negative attitude. Conversely, the highest percentages of nurses who had good knowledge had positive attitude. These differences were observed at the pre-, post, and follow-up phases of the booklet. They were all statistically significant, p < .001.

Table 7 illustrated the relation between nurses' awareness and their attitude towards disasters turned to be statistically significant at various phases of the booklet (p < .001). It is evident that almost all nurses who had negative attitude had unsatisfactory awareness at the pre (100%), post (45.9.0%), and follow-up (37.5%) phases. Conversely, the highest percentage of nurses who had positive attitude had satisfactory awareness at the pre-, post-, and follow-up phases (33.6%, 96.4%, and 96.5%, respectively). They were all statistically significant, p < .001.

Table 8 shows Partial correlation coefficients, adjusted for the effect of booklet, were computed among nurses' knowledge, attitude and awareness e scores related to disasters. As shown in table statistically significant strong positive correlations were found between each two of these three parameters, p < .001.

# Table 4. Comparison of attitude of nurse toward disaster management (pre test, post test and follow up) (N = 340)

	Studied group						
Attitude	Pre tes	st	Post t	est	Follow	v up	$-\chi^2$ test
	No.	%	No.	%	No.	%	- P value
Positive items							
Management should be adequately prepared before							
disaster occur							
A gree	135	39.7	294	86.5	308	90.6	< 001
Not sure	117	34.4	14	4 1	15	1.4	<.001
Disagree	88	25.9	32	ч.1 9 Л	15	5.0	
Potential hazards likely to cause disasters should be	00	25.7	52	7.4	17	5.0	
identified and deal with							
A gree	152	44 7	294	86 5	298	87.6	< 001
Not sure	114	33.5	7	2.1	18	53	<
Disagree	74	21.8	, 39	11.4	24	7.1	
Training is necessary for all health manager	/ 4	21.0	57	11.4	2-1	/.1	
A gree	119	35.0	271	797	273	80.3	
Not sure	121	35.6	58	17.1	51	15.0	< .001
Disagree	100	29.4	11	3.2	16	47	
District Do you think it is necessary to have disaster plan	100	27.4	11	5.2	10	/	
A gree	153	45.0	209	90.9	309	90.8	
Not sure	96	28.2	25	74	25	74	< .001
Disagree	91	26.2	6	17	6	1.8	
Disaster plan needs to regularly undate	71	20.0	0	1.7	0	1.0	
A gree	160	47 1	209	90.9	325	95.6	
Not sure	12	3.5	25	74	1	0.3	< .001
Disagree	168	49.4	6	17	14	4.1	
Disagree Dis	100	47.4	0	1.7	14	4.1	
A gree	104	30.6	322	94.7	280	82.3	
Not sure	116	34.1	0	0.0	35	10.3	< .001
Disagree	120	35.3	18	53	25	74	
Drills should be conducted in the hospital	120	0010	10	0.0			
A gree	127	37.4	273	80.3	265	77.9	
Not sure	62	18.2	19	5.6	36	10.6	< .001
Disagree	151	44.4	48	14.1	39	11.5	
Negative items					• ·		
I don't need to know about disaster plan							
A gree	190	55.9	61	179	45	13.2	
Not sure	50	14 7	38	11.2	51	15.0	< .001
Disagree	100	29.4	241	70.9	244	71.8	
I don't preparedness for disasters	100	27.1	211	10.9	2	/1.0	
Agree	271	79.7	153	45.0	186	54.7	
Not sure	58	17.1	96	28.2	143	42.1	< .001
Disagree	11	3.2	91	26.8	11	3.2	
Disaster plan is for few people in the hospital							
Agree	143	42.1	0	0.0	26	7.6	
Not sure	119	35.0	26	7.6	24	7.1	< .001
Disagree	78	22.9	314	92.4	290	85.3	
Disaster are unlikely to happen in our hospital							
Agree	153	45.0	186	54.7	186	54.7	001
Not sure	97	28.5	143	42.1	145	42.6	<.001
Disagree	90	26.5	11	3.2	9	2.6	
Disaster management is for nurses and doctors only							
Agree	75	22.0	100	29.4	53	15.6	0.01
Not sure	141	41.5	6	1.8	10	2.9	< .001
Disagree	124	36.5	234	68.8	277	81.5	

	Studied g		2					
Items	Pre		Post		Follow-up		– χ test (n-value)	
	No.	%	No.	%	No.	%	- (p-value)	
Total knowledge:								
Poor level ( $\leq 60\%$ )	255	75	17	5	37	10.9	< 001*	
Moderate level (60%-75%)	40	11.8	69	20.3	54	15.9	< .001	
Good level (> 75%)	45	13.2	254	74.7	249	73.2		
Total awareness:								
Satisfactory ( $\geq 60\%$ )	43	12.6	312	91.8	309	90.9	< .001*	
Unsatisfactory (< 60%)	297	87.4	28	8.2	31	9.1		
External disaster:							< .001*	
Satisfactory ( $\geq 60\%$ )	40	11.7	302	88.8	295	86.8		
Unsatisfactory (< 60%)	300	88.3	38	11.2	45	13.2		
Internal disaster:								
Satisfactory ( $\geq 60\%$ )	37	10.9	311	91.5	292	85.9	< .001*	
Unsatisfactory (< 60%)	303	89.1	29	8.5	48	14.1		
Total attitude:								
Positive ( $\geq 60\%$ )	128	37.5	303	89.1	284	83.5	< 001	
Negative (< 60%)	212	62.5	37	10.9	56	16.5	< .001	

**Table 5.** Nurses' knowledge, awareness, and attitude regarding disaster and hospital disaster preparedness at pre- post and follow up test

(\*) statistically significant at p < .05

**Table 6.** Relation between knowledge related to disaster among nurses in the study sample and their attitude and awareness throughout booklet phases

	Knowle							
Itoms	Good		Moder	ate	Poor	Poor		P value
items	No.	%	No.	%	No.	%		
Pre:								
Attitude:								
+ve	38	84.4	32	80.0	58	22.7	31.0	< 001*
-ve	7	15.6	8	20.0	197	77.3	51.7	< .001
Awareness:		15.0						
Satisfactory	5	11 1 88 0	32	80.0	6	2.4	0.10	< 05*
Unsatisfactory	40	11.1 00.9	8	20.0	249	97.6	9.19	< .05*
Post:								
Attitude:								
+ve	233	91.7	56	81.2	13	76.5	0 10	< 05*
-ve	21	8.3	13	18.8	4	23.5	).1)	<.05
Awareness:								
Satisfactory	241	94.9	56	81.2	15	88.2	12.9	< 001*
Unsatisfactory	13	5.1	13	18.8	2	11.8	15.0	< .001
Follow up:								
Attitude:								
+ve	243	97.6	51	94.4	9	24.3	20.2	< 001*
-ve	6	2.4	3	5.6	28	75.7	20.5	< .001
Awareness:								
Satisfactory	237	95.2	41	75.9	34	91.9	27.8	< 001*
Unsatisfactory	12	4.8	13	24.1	3	8.1	27.0	< .001

(\*) statistically significant at p < .05

	Attitude	e				
Awareness to hospital disasters	+Ve	+Ve -Ve			Fisher's Exact test	<i>p</i> -value
	No.	%	No.	%		
Pre						
Satisfactory	43	33.6	0	0	6.01	<.001*
Un Satisfactory	85	66.4	212	100		
Post						
Satisfactory	292	96.4	20	54.1	78.1	<.001*
Un Satisfactory	11	3.6	17	45.9		
Follow up						
Satisfactory	274	96.5	35	62.5	78.4	<.001*
Un Satisfactory	10	3.5	21	37.5		

 Table 7. Relation between awareness related to hospital disasters among studied nurses and their attitude throughout booklet phases

(\*) statistically significant at p < .05

**Table 8.** Partial correlation matrix of nurses' knowledge, attitude, and awareness related to disaster adjusted for the effect of booklet

Variable	Knowle	dge	Awaren	iess
variable	r	р	r	р
Knowledge				
Awareness	0.91	<.001		
Attitude	0.47	< .001	0.54	< .001

(\*) statistically significant at p < .05

# 4. DISCUSSION

Disasters are unpredictable events that kill and affect people, demolish properties and disrupt environment. Nurses, as the largest group of committed health personnel, often working in difficult situations with limited resources, play vital roles in dealing with the victims and when disasters strike, serving as the first responders, triage officers and care providers, coordinators of care and services, providers of information or education, and counselors. However, health systems and health care delivery in disaster situations are only successful when nurses have the fundamental disaster competencies or abilities to rapidly and effectively respond. The present study included 340 nurses; their mean age was  $(30.2 \pm 6.92)$  years. The majority of the nurses their age ranged from 20-29 years, and working as staff nurses at specialty hospital setting, as regard the educational level; the majority of the nurses had diploma of nursing, their experiences below 5 years, and difficult chance to attend training courses about the disasters, and obtained information on disasters through different mass media. Jahangiri et al.[26] shown that Over 70% of the participants (71.7%) reported TV as the most appropriate means of media communication to prepare people for an earthquake disaster.

According to the present study findings, assessment of nurses' knowledge about disasters has revealed high deficiency. This means that high majority of nurses had low level of knowledge in the pre-intervention phase. In the same line Ibrahim and El Hosany<sup>[27]</sup> revealed that about one fifth of nurses had satisfactory knowledge related to classifications of disasters. Additionally, the finding of the present study is in agreement with Sinha *et al.*<sup>[28]</sup> showed that undergraduate medical students have little knowledge about disasters. On the other hand, the great majority of the study subjects had never attended previous training courses related to this subject. They concentrate in their work rather than to update their knowledge or continue their education. In the same line Chimenya<sup>[20]</sup> revealed that hospital was found to have weak-nesses in terms of training and education of their workers.

Regarding knowledge about disasters among studied nurses through the post-intervention and follow-up phases, the present study findings have revealed statistical significant improvement after application of the guidance booklet. This was noticed both at the post-test and follow-up phases, compared to pre-test; before application of booklet. The results is in agreement with Samantha et al.<sup>[29]</sup> shown that there was a significant difference between pre test and post test on knowledge constituting disaster nursing competencies among students. Zhang et al.<sup>[30]</sup> found that 32% of the hospital nurses know disaster nursing knowledge before training, and 51.7% of them know it after training; 41.5% of the hospital nurses know disaster nursing operation before training, and 58.9% of them know it after training (P < .01), and also concluded that nurses was lack of disaster nursing perceptive, and after training, the situation was improved greatly. In the same line Hokrani bhimanna<sup>[31]</sup> who has also shown that there was a significant difference between the mean pre test score and the mean post test score on knowledge among

students regarding disaster preparedness. Moreover, these satisfactory results obtained after the guidance booklet implementation are in agreement with the results of Mangala and Ahirrao<sup>[32]</sup> who concluded that the information booklet improved knowledge of people regarding disaster preparedness. In the same line Ahayalimudin *et al.*<sup>[33]</sup> revealed that nurses who attended disaster-related education or training are more likely to have adequate knowledge.

According to the present study findings, assessment of nurses' awareness by hospital disasters preparedness on external and internal levels has revealed high deficiency. This means that high majority of nurses had unsatisfactory level of awareness in the pre-intervention phase. In the same line Ibrahim and El Hosany<sup>[27]</sup> showed that nurses have very low percentage recorded for their awareness about hospital internal and external disaster preparedness. In the same line Abd Elazeem et al.<sup>[25]</sup> revealed that the majority the study subjects had low awareness about all components of the disaster plan preparedness. Also, Olivia et al.<sup>[34]</sup> concluded that nurses in Hong Kong are not adequately prepared for disasters. From the researcher point of view this lack of awareness about the hospital disaster preparedness plan, and all items that related to the lack in the required knowledge lead to inability to management disasters in hospitals. Yang et al.[35] found that nurses were inadequate and ill prepared for disasters. Also, Al Khalaileh et al.<sup>[36]</sup> reported that registered nurses considered themselves weak to moderate in terms of their level of awareness of preparedness for disaster management. Chimenya<sup>[20]</sup> found that high proportion of workers at the hospital who did not know about the plan, and who did not know what a hospital disaster plan should contain. Bagaria et al.<sup>[13]</sup> reported that the hospital should always be prepared with written disaster plan that responds to external disasters to help in providing assistance to victims, the hospital is also vulnerable to disasters directly occurring within its walls; so preparation must be made in response to internal disasters, and the most common of all is fire.

Regarding awareness about hospital disasters among studied nurses through the post-intervention and follow-up phases, the present study findings have revealed statistical significant improvement after application of the guidance booklet. This was noticed both at the post-test and follow-up phases, compared to pre-test; before application of booklet. The results is in agreement with Collander *et al.*<sup>[37]</sup> who showed that an increase in awareness of healthcare workers related to the principles of hospital disaster by participation in hospital disaster life support training course, and the average score on the pre-test was 69.1 +/- 12.8 for all positions, and the post-test score was 89.5 +/- 6.7, an improvement of 20.4 points (p < .0001, 17.2-23.5). As regards level of nurses' awareness to their role in external disasters preparedness the current study revealed that about one-third of nurses were satisfactory awareness to their role during disaster response and disaster preparedness. The result is in agreement with Ibrahim and El Hosany<sup>[27]</sup> showed that slightly less than one fourth of nurses were aware about their role in external disasters. Also, Loke and Fung<sup>[19]</sup> indicated that nurses were not aware of their roles in preparing the community or the vulnerable population for disaster.

The present study findings have revealed statistical significant improvement after application of the guidance booklet regarding awareness of nurses for their roles. From the researcher point of view, this happened as a result of the subject's enthusiasm to gain more information about disasters and their role and clarify the roles in each stage of process of preparedness and disaster response. The nurses request to putting poster that includes clarification for roles in their units. These finding is supported by Campbell *et al.*,<sup>[38]</sup> who stressed that nursing roles and expectations must be defined in the disaster plan and in job descriptions containing performance standards specific to disaster response.

Regarding nurses' awareness to important of training and education courses to control disaster the current study revealed that high majority of nurses had unsatisfactory level of awareness in the pre-intervention phase and do not feel the importance of the necessity of training on drill and education courses the results is in agreement with Ibrahim and El Hosany<sup>[27]</sup> reported that only 14.7% of the studied nurses aware about the importance of training to control disaster. Al Khalaileh et al.<sup>[36]</sup> suggested that additional training through courses and facility drills would be beneficial in increasing nurses' level of preparedness. Also, Abd Elazeem et al.[25] showed that lack of hospital preparedness related to hospital drills, and training. But after the application of the guidance booklet they felt these satisfactory results on increase their awareness; the present study findings have revealed statistical significant improvement.

Regarding nurses' awareness by hospital disasters preparedness on internal level through the post-intervention and follow-up phases, the present study findings have revealed statistical significant improvement after application of the guidance booklet. This was noticed both at the post-test and follow-up phases, compared to pre-test; before application of booklet. The result is in agreement with O'Sullivan *et al.*<sup>[39]</sup> who recommended that more training and information were needed to enhance preparedness for frontline health care workers, and of important members of the response community. Therefore, the application of the guidance booklet in the present study turned to be effective in increasing the level of nurses' awareness about hospital disasters preparedness.

According to the present study findings, assessment of nurses' awareness by hospital disasters preparedness on internal levels revealed that the majority the study subjects had unsatisfactory level of awareness about all items of the hospital disasters preparedness. In the same line Ibrahim and El Hosany<sup>[27]</sup> reported that nurses have very low percentage recorded for their awareness about hospital internal disaster preparedness. Chagutah<sup>[40]</sup> shows that local mechanisms for communicating and raising public awareness of the consequent risks and appropriate risk reduction options remain weak Through the post-intervention and follow-up phases, the present study findings have revealed statistical significant improvement after application of the guidance booklet.

Regards level of nurses' awareness to hospital preparedness for safety measures for component environment. The present study revealed unsatisfactory levels of awareness for preparedness about all items. The result is in agreement with Abd Elazeem et al.<sup>[25]</sup> and Ibrahim and El Hosany<sup>[27]</sup> showed that minority of nurses has awareness with their hospital environment preparedness. The present study findings have revealed statistical significant improvement in postintervention and follow-up phases after application of the guidance booklet. The nurses focused on interest to know all safety measures for hospital environment during all phases of disaster preparedness and hospital's mitigation and preparedness. These finding is supported by Mohamed and Zakaria,<sup>[41]</sup> who pointed to the needed attention to hospital environment to prevent accidents, reducing injuries and errors and increasing organizational function because the hospital environment is considered a dangerous place.

Regards level of nurses' awareness to hospital preparedness for adequacy supplies and equipment. The present study revealed unsatisfactory levels of awareness about all supplies and equipment in hospital. The result is in agreement with Abd Elazeem *et al.*<sup>[25]</sup> and Ibrahim and El Hosany<sup>[27]</sup> showed that slightly of nurses has awareness with their hospital supplies and equipments. The present study findings have revealed statistical significant improvement in postintervention and follow-up phases after application of the guidance booklet. The nurses had aware about medical supplies, water supply, gas supply, electricity power and enumerate inventory list of all equipments in hospital. Hick *et al.*<sup>[42]</sup> reported that the hospital demand of water for three days must be available in case of disaster by secure water tank. This water storage must be in a secure and safe place.

Regards level of nurses' awareness to hospital prevention measures for fire and explosions and precautions for infection control. The present study revealed unsatisfactory levels of awareness .The result is in agreement with Abd Elazeem et al.<sup>[25]</sup> and Ibrahim and El Hosany<sup>[27]</sup> showed that slightly of nurses has awareness of infection control team, and lesser percentage of nurses were aware by the rules of isolation of infectious cases. The present study findings have revealed statistical significant improvement in post-intervention and follow-up phases after application of the guidance booklet. The nurses had aware about infection control programs and component, infection control committee team and specialist, rules, precautions, technique for infectious case, safety precaution for fire, awareness with daily maintenance avoiding explosions in hospital. The result is in agreement with Rebmann et al.<sup>[43]</sup> who recommended that more infection control training program which infection control professionals' role in disaster preparedness and response is essential, even in noninfectious disease emergencies.

Regards level of nurses' awareness to hospital evacuation plan. The present study revealed that the major of nurses have lack of awareness for hospital evacuation plan. The result is in agreement with Ibrahim and El Hosany<sup>[27]</sup> found that slightly more than one fourth of nurses' evacuation process during internal were aware with components of disasters. The present study findings have revealed statistical significant improvement in post-intervention and follow-up phases after application of the guidance booklet. The result is supported with Kaji and Lewis<sup>[44]</sup> who recommended that a proper plan that explain clearly how to evacuate people and things inside the hospital must be available and practiced regularly.

Concerning nurses' attitude towards disaster management plan, the present study has shown that, before booklet implementation, most nurses had negative attitude towards disaster management plan preparedness and only very few of them had positive attitude. This finding is congruent with Sinha *et*  $al.^{[28]}$  who has similarly reported that undergraduate medical students have a poor attitude towards disaster preparedness and mitigation However, These findings are contradictory with Liu *et al.*<sup>[45]</sup> showed that most nurses (97.97%) showed positive attitudes towards disaster relief work, and Ahayalimudin *et al.*<sup>[33]</sup> reported that nurses had positive attitude towards disaster management.

After implementation of the guidance booklet, the findings of the present study have revealed statistically significant improvements in nurses' attitude towards the disaster management plan. This was detected both in the post and follow-up phases of the program. Thus, the great majority of nurses had positive attitude towards disaster management plan. This improvement in nurses' attitudes after booklet implementation may be attributed to the increase in participants' knowledge, associated with the modification in their look at the subject of disaster preparedness and management. In agreement with these present study finding related to nurses' attitude. Goyal *et al.*<sup>[46]</sup> and Safan<sup>[47]</sup> have reported an improvement in attitude after Educational Booklet. Nonetheless, according to the present study findings, nurses' attitude has shown a slight decline at the follow-up test, compared to post-test. However, this decline was minimal. Thus, the percentages of nurses with positive attitude were still higher, compared to pre-test.

The present study has also examined the relation between nurses' knowledge related to disasters hospital preparedness plan and nurses' attitude and awareness throughout booklet phases. The findings have indicated that the highest percentage of nurses who had poor knowledge had negative attitude, while the highest percentage of nurses who had good knowledge had acceptable and positive attitude. This statistically significant relation between nurses' knowledge and their attitude was noticed at the pre-, post, and follow-up phases of booklet implementation. This was further confirmed by the statistically significant positive correlation between knowledge and attitude scores. The result is in agreement with Sinha *et al.*<sup>[28]</sup> concluded that the knowledge, attitude and practices of the undergraduate medical students about disaster preparedness and mitigation are very poor. This knowledge and awareness can be improved through exposing the students in terms of orientation workshops and mock drills and similar practical exercises, which could develop an interest in the topic. These findings are in agreement with Jiang et al.<sup>[48]</sup> demonstrated that a significant positive relationship between nurses' attitudes and knowledge and level of competence in nursing practice and indicate that strategies need to be developed for nurses to improve their knowledge, attitudes and practice Chimenya<sup>[20]</sup> reported that despite the poor knowledge about the disaster plan, the healthcare workers had the right attitude towards hospital emergency and disaster preparedness. But Ahayalimudin et al.<sup>[33]</sup> found that nurses had inadequate knowledge but portrayed positive attitude towards disaster management.

Also, as regards the relation between nurses' attitude and awareness scores, the highest percentage of nurses who had negative attitude regarding disasters management plan had unsatisfactory awareness, and the relation was statistically significant. Conversely, the highest percentage of nurse who had positive attitude regarding disasters management plan had satisfactory awareness. This was also confirmed by the statistically significant positive correlation between attitude and total awareness scores.

Similar findings were also revealed as regards the relation between nurses' knowledge and total awareness scores. Higher percentage of nurses who had poor knowledge had unsatisfactory awareness, and higher percentages of nurses who had good knowledge had satisfactory awareness, and the relation was statistically significant. Moreover, knowledge and awareness scores were strongly and positively correlated. In the same line Lai *et al.*<sup>[49]</sup> found that disaster nursing protocols provide healthcare knowledge essential to increase disaster awareness, preparation, response, and rehabilitation.

#### **5.** CONCLUSION

This study concluded that that guidance booklet was successful in achieving significant improvement in nurses' knowledge and awareness regarding disaster preparedness which was reflected in improvement and changing their attitude towards disaster management plan. The study has also indicated statistically significant strong positive correlations among nurses' knowledge, attitude, and awareness scores related to disaster preparedness.

#### Recommendations

- Training programs are essential for all categories of hospital workers in order to increase their awareness about disaster management.
- (2) Need for an enhanced curriculum for nurses in emergency planning and response.
- (3) Development of continuing education programmes and in-service education is a necessity.
- (4) Graduate programmes in nursing administration and education should include content on disaster preparedness, planning and response related to their role in disaster.
- (5) Nursing research in disaster and disaster nursing is necessary in order to provide information to make evidenced-based decisions regarding practice and education.
- (6) Replication of this study on all health care workers at hospital.

# **CONFLICTS OF INTEREST DISCLOSURE**

The authors declare that there is no conflict of interest statement.

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