CASE REPORTS

What lies beneath a facial nerve palsy? Case report of a facial palsy caused by non-suppurative parotitis

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ABSTRACT

Objective: Facial nerve palsy is a common presentation with a variety of causes. We present a relatively uncommon cause. **Case presentation:** A 54-year-old gentleman presented with a left lower motor neurone facial weakness and an associated ipsilateral large firm, non-tender parotid. An ultrasound was in keeping with parotid sialadenitis without abscess formation. He was treated with oral antibiotics and the left parotid swelling and facial palsy improved.

Discussion: Epidemiology dictates that a facial palsy with an associated parotid mass should always be investigated for underlying malignancy, as this remains a more likely presentation. There have been occasional case reports in the literature of this presentation being due to a benign process, such as a parotid abscess. Occasionally, as in this case, the cause may be a non-suppurative parotitis. Infective causes of facial nerve palsy have a good prognosis with likely resolution of the facial palsy.

Key Words: Parotitis, Facial paralysis

1. INTRODUCTION

Facial nerve palsy is a common presentation with a variety of causes; an upper motor neurone palsy, with forehead sparing, indicates a central cause whereas a lower motor neurone picture could fall under the remit of the otolaryngologist. A facial paralysis with an associated parotid mass is more likely to herald an underlying malignant pathology and the patient should have appropriate investigations to rule out such a diagnosis. However, there have been reports of benign parotid swellings causing a facial palsy, including 25 case reports with an infective aitiology. The majority of these cases have reported a parotid gland abscess causing a facial palsy, with relatively fewer declaring a non-suppurative parotitis as a cause. To our knowledge, this is only the 11th report in the literature of a non-suppurative parotitis presenting with a parotid mass and associated facial palsy since 1972. It is an uncommon cause of a facial palsy but should be considered whilst managing a patient with a facial paralysis. Here we review the literature alongside a case report of facial palsy caused by non-suppurative parotitis.

2. METHODS

We present a case report of facial nerve palsy secondary to a non-suppurative parotitis. The literature was searched for any previous such cases to identify the common natural history and likely prognosis of the facial nerve palsy. A Medline and EMBASE database search was conducted using the keywords "parotitis" and "facial paralysis". The search returned 66 journal articles in the English language from 1962 to 2015, the abstracts of which were reviewed to find 20 appropriate articles detailing similar case reports to ours. The references cited were also reviewed to ensure any further case reports

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were found.

3. CASE PRESENTATION

A 54-year-old gentleman presented to the ENT emergency clinic with a 2-week history of left sided facial palsy. On examination there was a complete lower motor neuron facial weakness. His facial palsy was scored at House-Brackmann V and he demonstrated Bells' phenomenon (see Figure 1). There was an associated firm, non-tender ipsilateral parotid swelling which had increased in size over the preceding 5 days. Clear saliva could be drained from the parotid duct. He felt systemically well and his observations were within normal range with no evidence of pyrexia. He had no significant past medical history although he had poor oral hygiene. He did not take any regular medications and had an allergy to penicillin.



Figure 1. Left facial palsy and parotid swelling, 5 days into treatment

Initial bloods were taken and his inflammatory markers were slightly raised; white cell count 13.1×10^9 /L, neutrophils 10.9×10^9 /L, c-reactive protein 17 mg/L. Due to the acute nature of the presentation and raised inflammatory markers, he was started on empirical oral antibiotics to target oral gram positive and gram negative bacteria, including anaerobes (cefalexin and metronidazole). Despite a reported penicillin

allergy, he had no cross-allergy reaction with cefalexin. He was also prescribed an ocular lubricant and advised to use tape for eye care. An ultrasound of his left parotid was conducted (see Figure 2). The parotid was enlarged with a globally course echotexture and a few hypoechoic foci in keeping with sialadenitis. There was no evidence of a parotid mass, ductal calculus or cervical lymph nodes on ultrasound. The patient continued his treatment with oral antibiotics for a total of 10 days and the left parotid swelling improved. At 2 weeks follow-up he had some residual facial nerve palsy, although the parotid swelling had completely settled. Follow-up at 18 weeks (see Figure 3) reveals only mild residual deficit, which is near completely resolved.



Figure 2. Left parotid ultrasound showing hypoechoic foci



Figure 3. Follow-up 18 weeks after initial presentation

4. DISCUSSION

This case report highlights that a facial palsy with a parotid mass may be due to a benign condition. A review of the literature identified 15 case reports of parotid abscess and 10

of parotitis without abscess causing facial palsy with the earliest reported case in 1972^[1–20] (see Table 1). Once thought to be a rare presentation, it has now been established in the literature that infectious parotid disease is an uncommon, but possibly under-reported, cause of facial palsy.

Table 1. Results of literature review

Paper	Pathology	Organism
Kanzhuly et al. (2014) ^[1]	Parotid abscess	Klebsiella pneumoniae
Hajiioannou et al. (2013) ^[2]	Parotid abscess	
Kristensen et al. (2012) ^[3]	Parotid abscess (2 cases)	Methicillin-resistant Stapholococcus aureus, Propionibacterium acnes
Athar et al. (2009) ^[4]	Parotid abscess	Klebsiella pneumoniae
Noorizan et al. (2009) ^[5]	Parotid abscess	
Incecik et al. (2009) ^[6]	Parotitis (2 cases)	Paromyxo virus (2 cases)
Orhan et al. (2008) ^[7]	Parotid abscess	
Makeham et al. (2007) ^[8]	Parotid abscess	
Marioni et al. (2003) ^[9]	Parotid abscess	Candida albicans
Endo et al. (2001) ^[10]	Parotitis	Paromyxo virus
Martinon-Torres et al. (1999) ^[11]	Parotitis	Parvovirus B19
Smith et al. (1997) ^[12]	Parotid abscess	Staphlococcus aureus
Pang et al. (1996) [13]	Parotid abscess	Staphlococcus aureus
Johnson et al. (1991) ^[14]	Parotitis	Epstein-Barr virus
Dance et al. (1989) ^[15]	Parotid abscess (2 cases)	Pseudomonas pseudomallei (2 cases)
Andrews et al. (1989) ^[16]	Parotitis (2 cases) Parotid abscess	
Robertson et al. (1987) ^[17]	Parotitis	
Shone et al. (1985) ^[18]	Parotitis	Staphlococcus aureus
Andersson et al. (1985) ^[19]	Parotitis	Epstein-Barr virus
Duff (1972) ^[20]	Parotid abscess	Proteus

Commensal organisms, precipitated by dehydration, poor oral hygiene and ductal obstruction from calculi, can cause parotitis. Amongst the published case reports, identified bacterial pathogens included *staphlococcus aureus*, *klebsiella pneumonia*, *propionibacterium acnes*, *pseudomonas pseudomellei*, *proteus*, and even *candida albicans*. There have been at least 3 cases of a facial palsy developing after mumps parotitis in children, 2 cases of mononucleosis parotitis and a case of parvovirus B19 parotitis. Unfortunately we were unable to ascertain any specimens to culture a causative organism in our case.

The explanation for the facial nerve palsy in benign cases is not fully understood. In malignant parotid swellings the tumour can infiltrate the facial nerve. Previous authors have suggested benign swellings affect the facial nerve by compression from direct pressure or damage by a toxic perineuritis. The case report by Shone et al. in 1985, is to date the only author to be able to describe the post-mortem appearance of their patient's parotid gland, as they unfortunately died from an unrelated condition five weeks after presenting with a parotid abscess and facial nerve palsy. They described a local inflammatory process and fibrosis within the parotid gland but no damage to the nerves themselves, supporting the argument of the effects of local compression.

Investigation of facial nerve palsy should begin with a full history and examination. Patients who present with a lower motor neurone facial palsy should have their parotid glands carefully examined so as not to miss an occult abscess or inflammation that can be treated with antibiotics, rather than being mislabelled as a Bell's palsy. The presence of a parotid mass requires further investigation with imaging. Ultrasound is useful to identify a parotid abscess, mass or calculi. Unfortunately it is not always able to identify lesions of the deep parotid gland and CT or MRI may be more helpful.

Regarding management of parotitis, appropriate antibiotics

to cover gram positive, gram negative and anaerobic organisms should be commenced and any abscess drained either radiologically or surgically. Good oral hygiene and adequate hydration aid in reducing inflammation of the salivary glands. Sialogogues such as lemon juice can also be used. Facial paralysis due to a parotid abscess or parotitis has a good prognosis, with the majority of cases reported in the literature achieving complete resolution within 6 months, after treatment of the infection.

Aside from infective causes, other benign parotid causes of facial palsy that have been reported. Granulomatous disease has been described to present with parotid swelling and facial palsy since 1965.^[21] There have been case reports of the rare Heerfordt's syndrome, a form of sarcoidosis with neurological manifestations, presenting with parotid swelling, facial palsy and uveitis.^[22,23] Wegener's granulomatosis rarely presents with a parotitis and may cause a facial palsy due to middle ear disease.^[24] Benign tumours of the parotid gland can develop surrounding inflammatory changes and lead to a facial palsy, and this process has been described in parotid cystoadenolymphoma,^[25] Warthin's tumour, pleo-

morphic adenoma, and oncocytoma.^[26] This reinforces the idea that when diagnostic doubt exists, these patients should be investigated for an underlying neoplasm.

5. CONCLUSION

We present an uncommon case of parotid sialadenitis without abscess formation presenting with a facial nerve paralysis. Epidemiology dictates that a facial palsy with an associated parotid mass should always be investigated for underlying malignancy, as this remains a more likely presentation. Occasionally, facial nerve palsy can be caused by a benign parotitis. Infective causes of facial nerve palsy have a good prognosis, with likely resolution of the facial palsy once the infection has been treated.

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CONFLICTS OF INTEREST DISCLOSURE

The authors declare that they have no competing interests.

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