# Performance of ICT Industry in Six Asian Countries

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#### Abstract

This study explores the performance of ICT industry through Sales Growth Rate and Profitability Ratio between ASEAN and East Asia and also through individual country. Data from Orbis Database (OVBD) were analyzed; 24 ICT companies in ASEAN region which involve Thailand, Malaysia, and Philippines; and 231 ICT companies in East Asia; Japan, China and South Korea by using t test and ANOVA techniques. Our empirical results shows that East Asia shows a good performance in Sales Growth Rate but low performance in Profitability Ratio compare to ASEAN in the ICT industry. By comparing the performance of each country, China shows positive performance in the Sales Growth while Malaysia has the low performance in Profitability Ratio; ROSF, ROCE and Korea with its ROA, Profit Margin and EBITDA. Various resources were used to support our findings such as Global Information Technology Report, China Internet Network Information Center, Asian Development Bank and also implying sales maximization theory in this study.

Keywords: performance, ICT, East Asia, ASEAN

#### 1. Introduction

Information and Communication Technology (ICT) has rapidly developed across the globe which involve many industries. Accordingly, new knowledge and innovation have been created resulting in the continual development in the economy and society. The information and communication technology cluster consists of a large number of different companies, ranging from manufacturers to service providers. It is certain fact that the ICT industry and ICT-enabled innovation in non-ICT industries and services make an important contribution to the economic growth of advanced economies. Vu (2011) conducts a broad empirical examination to investigate the effect of ICT on growth of 102 countries in 1996 to 2005 and found that there are some new growths drivers have materialized and emerged during that period claimed that ICT was an important source of growth.

ICT is a general-purpose technology that extents to all areas of the economy, improving and becoming cheaper over time by enabling the new creation of services and goods (Bresnahan & Trajtenberg, 1995). The ICT industry is founded on innovation, and while the economic turmoil may challenge some, it can also overturn the established order and stimulate the emergence of new entrants with new technologies. The speed of ICT penetration has been astounding, particularly in the case of new technologies. Fagerberg & Verspagen (2002) argued that in the last decades, technological change developed rapidly in most today's successful countries, with ICT-based solutions and demand for R&D infrastructure and skills has made the latecomers difficult to catch-up the pace.

Previous researchers have made significant developments in relating IT-enabled capabilities and information technology to firm performance (Kohli and Grover 2008). Mithas, et. al. (2012) finds that the impact of IT investments on sales and profitability is higher than advertising and R&D expenditures. Newly and developed industrialized economies has contributed to economic growth by the ICT industry (Lee, et. al., 2009). Lee and Blevins (1990) had compare with 400 manufacturing and non-manufacturing business performance in two developed countries (DCs), with that in two newly industrializing countries (NIC's) using financial data but none had measured the performance in ICT industry regarding in profitability ratio and sales growth.

Therefore, the main objective of this paper is to investigate the performance by analyzing sales growth ratio and

profitability ratio in ICT industry among six Asian countries and between ASEAN and East Asia region. This is the further research from the previous paper (Sam and Hoshino 2013). Thus, the results of this empirical research will give an important indicator of financial report of ICT companies determine the performance by analyzing the sales growth and the profitability ratio among the highly competitive market and less competitive market in the region.

## 2. Theoretical Background and Hypotheses

#### 2.1 Information and Communication Technology Performance

Over recent decades, modern ICTs have transformed the way in which we live, work and play. Historically, the ICT industry have been viewed as long-term growth industries, riding a wave of innovation and technological development implying growth rates significantly above global GDP growth, even during difficult economic times. Several economies, such as China, Singapore, Japan, Korea and Malaysia had an impact of better-quality access to information communication on economic growth even before the development of ICT. With the good performance on economic growth, their organizations and community had better access to market information. Moreover, they gain from more effective communication with foreign associates and each other. The information and communication technology sector has been, and remains, head of industrial globalization (OECD, 2005).

ICT industry, international delocalization by leading multinational manufacturers mainly based in the Japan, United States and in some European countries had spread their manufacturing activities globally (Amighini, 2005). ICT, in particular, is familiar to play two roles in the economic growth process, first by contributing to the increase in overall investment, secondly by contributing to multi-factor productivity (MFP) growth (Pilat and Lee, 2001).

ASEAN is structuring a network of ICT skills competency hubs to promote partnership amongst these hubs to harness the benefits of ICT applications including training of ASEAN SMEs. ASEAN efforts to establish the Information Infrastructure continued with a view to promote security, interconnectivity, and integrity. National Information Infrastructure profiles database has been created to boost competition, rapid positioning of new technology and ICT investment in the region. ASEAN needs an integrated and strategic approach to achieve these outcomes. With the ASEAN ICT Masterplan 2015, it will provide a clear plan of action till the year 2015.

#### 2.1.1 Malaysia

Malaysia is a rapidly developing economy in Asia. ICT is one of the strategy key focus areas in the 10th Malaysian Plan 2011-2015 for developing the country. By increasing the availability of ICT, infrastructure projects are bring into the workplaces, schools, universities and government offices. Government spending may become more constrained, because of commitments to tackle the budget deficit, but there will be growth areas. There are increasingly attractive opportunities in the IT services area as the government implements measures to make Malaysia a growing regional services and outsourcing hub. Using technologically assisted tools, has led to an increase in the adoption of IT by small business (Sam et. al., 2012).Cloud computing will also be a growth area and the government has named cloud computing as one of its top 10 strategic technology priorities.

#### 2.1.2 Thailand

Information and communications technology expenditures include computer hardware; computer software; computer services; and communications services and wired and wireless communications equipment. ICT market in Thailand is the largest in ASEAN region and despite a serious impact from the recent floods since 2011, is projected to grow at a Compounded Annual Growth rate (CAGR) of 11% over the 2012-2016. Severe impact from the recent flood, sales by the vendors and IT distributors were down by 20-40 percent in the Thailand PC market. However, due to post-flood insurance payments, business demand may recover more rapidly.

## 2.1.3 Philippines

Philippines is a newly industrialized country in the Southeastern Asia. The nation's most important industries are food processing, textiles and garments, electronics and automobile parts. Labor shortages and rising wages are the challenges that Philippines need to face. Surveys had been done and suggested that many businesses including small and medium-sized enterprises (SMEs) plan to increase IT spending.

## 2.1.4 Japan

Japan's industrialized, free market economy is the second-largest in the world. Its economy is highly efficient and competitive in areas linked to international trade. ICT sector has an enormous impact on the economic growth of a country. In the ICT market, with fierce competition, Japanese government announced 'IT New Reform Strategy' and 'U-Japan'. The objective of this strategy is to have a sustainable IT group and aim to make Japan top in IT by 2010. With the wide application of ICT in companies' efforts and productivity gains, the economic can grow very well and the contribution rate of ICT to GDP growth in Japan has reached 40% (MIC, 2006).

## 2.1.5 Korea (South Korea)

The vitality of the digital economy is grounded in that ICT producing industries play a leading role in economic growth of Korea. Several researchers have explored the reasons of the wealth of Korea's ICT industry (Nam et. al., 2009, Sung, 2007, Kim, 2004, Langdale, 1997). Many countries have specialized in smaller ranges of ICT goods and services (Koski et al., 2002) and Korea is one of those countries. Shin, J and Park, Y (2007) argued that narrow-range ICT specialization in production causes a great possibility of weakening the trade and losing comparative advantages. Identifying and developing core ICTs that act as growth engines for the future economy.

## 2.1.6 China

During the 1990s, with high growing exports in ICT parts and components, ICT production has been increasingly spread across the globe. However, China increased its market shares in ICT from assembly of imported materials to the direct manufacturing of ICT products. China managed to catch-up in high-tech sectors by developing new comparative advantages in the skill and technology demanding stages of production. These rapid developing industries such transportation, information and communication technology (ICT) and energy are the most important providers to China economic success. Ishman et. al., (1994) had mentioned in their paper that the major barriers to the adoption of ICT in China are their internal political, cultural and social environment, questionable attitudes towards computing technology, weakness in functional area knowledge and a low level of information systems ability.

## 2.2 The Networked Readiness Index

The Networked Readiness Index (NRI) produced by The World Economic Forum, in collaboration with INSEAD in their Global Information Technology Report has been measuring to which economies across the world influence in ICT for greater competitiveness. It has been helping legislators and relevant investors to track their economies' progress. It had been the best practices in designing strategies and roadmaps for creating optimal ICT diffusion to enhance competiveness. Composition and computation of the Networked Readiness Index can be referred to Attachment A.

From the Global Technology Report, table 1 below shows the selected NRI according to the countries that being analyzed in this study. Korea had led all others in terms of Networked Readiness Index Ranking since year 2007 to 2012 but in 2006 Japan is on top compare to other countries. Meanwhile Thailand drops its position since 2006 from rank 37 to rank 77 in year 2012. Philippines fluctuate its ranking till 2012 but China shows the improvement in their ICT industry through their new economic growth theory and in development through a modernization industrial base phase.

-	2006	-2007	2007	-2008	2008-2009		
Country	Rank	Score	Rank	Score	Rank	Score	
Japan	14	5.27	19	5.14	17	5.19	
Malaysia	26	4.74	26	4.82	28	4.76	
Thailand	37	4.21	40	4.25	47	4.14	
Philippines	68	3.55	81	3.56	85	3.6	
China	59	3.68	57	3.9	46	4.15	
South Korea	19	5.14	9	5.43	11	5.37	
_							
	2009-2010		2010	-2011	2012		

	2009	2009-2010		-2011	2012		
Country	Rank	Score	Rank	Score	Rank	Score	
Japan	21	4.89	19	4.95	18	5.25	
Malaysia	27	4.65	28	4.74	29	4.8	
Thailand	47	3.97	59	3.89	77	3.78	
Philippines	85	3.51	87	3.57	86	3.64	
China	37	4.31	36	4.35	51	2.11	
South Korea	15	5.14	10	5.19	12	5.47	

Source: The Global Information Technology Report and summarize by the authors.

## 2.3 Financial Performance

Financial statement analysis is a good techniques which necessarily to calculate and interpreting those financial ratios. Using vertical analysis technique shows financial situation within a single accounting period or horizontal analysis technique which reveals additional information about financial strengths and weaknesses. Assessing the financial performance is essential not only for shareholders but also for company management. It is helpful for measuring the proficiency and success level of company operations and to make plans for the future. Financial performance concept is considered under different meanings such as productivity, return, economic and output growth, using the financial ratios for both companies and related sectors can be suitable for performance evaluation (Yalcin et. al., 2012).

Ratio analysis is widely used to examine firm performance (Feroz et. al., 2003) and is commonly used in financial performance measurement which useful to summarize the financial data and compare the financial performance of the firms (Wild and Subramanyam, 2007). Traditional financial indicators are the most common used financial ratios in the performance evaluation that are usually related to profitability (Yalcin et. al., 2012).

Profitability ratios measure income relative to resources and sales, determining the ability of a company to generate earnings and effective employment of resources. It is considered that a company is doing well when a profitability ratio has a higher value relative to the same ratio from a previous period. Previous researcher determine the effect of determinants of profitability by using return on assets (ROA) and return on equity (ROE) by empirical evidence with similar statistical regression approach (Sayilgan and Yildirim, 2009, Tarawneh, 2006, Chirwa, 2003, Naceur and Goaied, 2001). The return on assets (ROA) and return on capital employed (ROCE) gives long-term perspective of profitability meanwhile the profit rates measured by sales give a short-term perspective of profitability because sales are annual flows (Singla, 2011).

Sales growth rate denotes the percentage change in the sales of a company in a given year with respect to the previous year sales. It tells whether the company's sales increase or decrease during a specific year and also tells the size of change. Sales growth generally utilizes capacity more fully, which spreads fixed costs over more revenue resulting in higher profitability. If an industry has increasing economies of scale or learning curve effects, growing firms benefit from such effects, again increasing performance. Kaplan and Norton (1992, 1993, 1996) claim that to reach their financial objectives effectively, firms must use a wide diversity of goals, including sales growth.

Lee and Blevins (1990) in their studies by using variables such as Return on Equity (ROE), Return on Assets (ROA), Return on Investment (ROI), Return on Sales (ROS), Growth Rate of Sales (GRS), and Composite Measure of Business Performance (CMBP), compare with 400 corporations (Manufacturing and non-Manufacturing) business performance in two developed countries (DCs), Japan and the United States, with that in two newly industrializing countries (NIC's), South Korea and Taiwan from 1980 to 1987. In their analysis, they found that U.S. led all others in terms of popular profitability measures, ROE, ROA, ROS, and ROI meanwhile in growth rate of sales, the Korea has the highest followed by Taiwan, U.S. and Japan.

Hypothesis 1 (H1)

East Asia ICT companies Sales Growth is better than ASEAN ICT companies Sales Growth.

Hypothesis 2 (H2)

East Asia ICT companies Profitability is lower than ASEAN ICT companies Profitability.

From the hypotheses above, a conceptual framework can be built and shown as Figure 1 below.

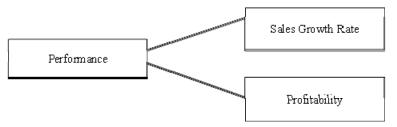


Figure 1. Conceptual framework

## 2.4 Methodology

## 2.4.1 Scope of the Study

The main objective of this study is to compare the performance of ICT industry between ASEAN and East Asia by analyzing sales growth ratio and profitability by using financial database, Orbis Bureau Van Dijk Database (OBVD) from 2006-2010. From this study, we also could differentiate the performance in ICT industry between each country.

## 2.4.2 Sample

ASEAN are form by several country members; Malaysia, Thailand, Brunei Darussalam, Singapore, Philippines, Cambodia, Indonesia, Laos, Vietnam and Myanmar. In this research, only, Malaysia, Thailand, and Philippines were selected due to the limitation data availability in the Orbis database can only be found within these countries. Indeed, others countries in ASEAN which is not selected in this study do have ICT companies listed in the database but, the total population are very small and to find financial data in the consecutive years are hard to identify. Meanwhile, Japan, South Korea and China represent East Asia region were selected in this research.

24 companies are from ASEAN; Thailand, Malaysia, and Philippines and 231 companies are Japan, South Korea and China. Table 2 shows the number of listed and non-listed ICT companies for each region.

#### Table 2. Number of listed and non-listed ICT companies

	Listed Company	Non-listed Company
ASEAN	20	4
East Asia	67	164

Most of ICT companies ownership in China are belong to the local government which are different if compare to the rest of the country in this analysis. The data was extracted from the Orbis Database published between 2006 and 2010. It provides a list of ICT industry which consist Telecommunication Industry; Computer Programming, Consultancy, and related activities; and Information Services Activities. The sample was selected based on the availability of Profitability Ratio and Sales.

Financial performance data was not available to the public. One of the reasons that the samples are limited cause by disclosure financial information to the public which could risk their competitive position within the same industry (Hossain et. al., 2006; Watson et. al., 2002; and Ho and Wong, 2001).

## 2.4.3 Measures

All variables from Profitability Ratio and Sales Growth are derived from the Orbis database such as return on capital employed (ROCE); return on total assets (ROA); EBITDA, Profit Margin, Liquidity Ratio, Solvency Ratio and Current Ratio. Liquidity ratios shows company's ability to pay off short term obligations as they come due, to convert short term assets into cash to cover debts. Solvency ratio shows company's ability to face with medium and long term liabilities. This ratio measures company's financial security relative to its creditors and financial institutions. The normal value of this ratio has to be higher than 1.5. The significance of the financial ratios also determines the strength and weakness sides of companies in terms of liquidity, growth, and profitability. This allow user to analyze related data and making decision from this information (Singh and Schmidgall, 2002).

## 2.4.4 Statistical Methods

SPSS statistics package 13.0 will be used to run the hypothesized model by using the t test and ANOVA technique.

## 3. Discussion and Empirical Results

The information contained in the financial statements is used and presents interest for different categories of users for example investors, managers, financial analysts, suppliers, creditors, stockholders and government agencies. By t test and ANOVA, we can determine the mean for profit margin in each region and each country that is going to be analyzed. Variables were selected from the profitability ratio in the OVBD database; Return on shareholder funds % (ROSF), Return on capital employed % (ROCE), Return on total assets % (ROA), Profit margin %, Solvency ratio, Liquidity ratio and Current ratio.

Table 3 shows the correlation coefficients for all the variables for ASEAN and East Asia group meanwhile in Table 4 show the correlation for each individual country. Higher correlations show that one variable is paired with the other variable. On the other hand, Low coefficients suggest that the variables have little or no co-linearity.

		Company age						Prolit_		Current_	Liquidity_	Solvency
		(in)	Liabilities	Sales	ROSF	ROCE	ROA	Margin	EBITDA	Ratio	Ratio	Ratio
	Company age (in)	1										
	<b>Lisbilie</b> s	.506	1									
	Sales	.465	.929"	1								
	ROSF	.232	.491"	.487	1							
	ROCE	.121	.237	.257	£36	1						
ASEAN	roa	.116	.185	.235	.853"	.947"	1					
	Profit_Margin	.306	.492	.454	.866	.761	.815	1				
	EBITDA	.412	.680	.630"	.702"	.534"	.552"	.884"	1			
	Current_Ratio	401	307	.285	.002	.130	.318	.216	064	1		
	Liquidiy_Ratio	371	285	262	.029	.147	.344	.252	021	.996	1	
	Solvency_Ratio	229	364	- 271	.022	.203	.434	.186	101	.823	.632	
		Company age						Profit_		Current_	Liquidiy_	Solveno
		Company aga (in)	Lisbildes	Sales	ROSF	ROCE	ROA	Profit_ Margin	EBITDA	Current_ Ratio	Liquidiy_ Ratio	Solvenc Ratio
	Company age (in)		Lisbillies	Sales	ROSF	ROCE	ROA		EBITDA			
	Company age (in) Lisb <b>ili</b> tes			Seles	ROSF	ROCE	ROA		EBITDA			
		(In) 1		Sales 1	ROSF	ROCE	ROA		EBITDA			
	Lisbillies	(In) 1 .149	1 .954" .021	1	ROSF	ROCE	ROA		EBITDA			
	Lisbilities Sales	(in) 149 .149 .182 .008 .008	1 .954" .021	1	R08F	ROCE	ROA		EBITDA			
EestAsia	Lisbillies Sales ROSF	(in) 1.149 .182" 008	1 .954" .021	1	1	ROCE	ROA		EBITDA			
EestAsie	Liabilities Sales ROSF ROCE	(in) 149 .149 .182 .008 .008	1 .954" .021	1	1	1	ROA 1 .779"		EBITDA			
EestAsia	Lisbillies Seles ROSF ROCE ROA	(in) 149 .162" .008 .170" .053	1 .954" .021 .059 .021	1 .029 .046 .006	1 .776" .704"	1			EBITDA			
EastAsia	Lisbillies Sales ROSF ROCE ROA Prolit_Liangin	(in) 149' .149' .008 .008 .170'' .053 .058	1 .054 .021 .059 .021 .047 .047 .245	1 .029 .046 .006	1 .778 .704 .513	1 	1	Margin 1	EBITDA			
EastAsia	Lisbillies Sales ROSF ROCE ROA Prolit_Mergin EBITDA	(in) 149' .149' .008 .170'' .053 .056 .037	1 .054 .021 .059 .021 .047 .047 .245	1 .029 .046 .006 .064 .064	1 .776 .704 .513 .330	1 .834" .570" .374"	1 .779"	Margin 1 .716				

## Table 3. Correlations among all the variables ASEAN and East Asia group

<sup>23</sup>. Correlation is significant at the 0.01 level (2-tailed).

		Companyage (In)	<b>Liskilli</b> es	Seles	ROSF	ROCE	ROA	Profit_ Margin	EBITDA	Current_ Ratio	Liquidity_ Ratio	Solvenc <u>y</u> Ratio
	Company age (in)	1										
	Lieklikes	<i>6</i> 74	1									
	Sales	796	906	1								
	ROSF	104	-461	-436	1							
	ROCE	117	-423	-421	.989	1						
Malaysia	roa	147	-521	-474	979"	.961	1					
	Prolit_Wargin	-240	-471	-479	945	.952	.967	1				
	ebitda	-431	-476	- 201	.802		.814*	.923	1			
	Current_Ratio	-340	-719	- <b>25</b> 4	.829'	.820"	.909"	895	.821	1		
	Liquidity_Ratio	-323	-718	-642	.825	.807"	.902"	.881	.806'	<u>,99</u> 7"	1	
	Solvency_Ratio	-354	-842"	- 754	.611	.582	.691	.636	.623	.896	.908	

			~	
Table 4. Correlations	among all	the variables	for	each country
	unions un	the variables	101	cuch country

		Accession						Deally		Anna	auto be	Ashan are
		Companyage (In)	Liskillies	Sales	ROSE	ROCE	ROA	Profit_ Mercin	EBITDA	Current_ Ratio	Uquidity_ Rølo	Solvency_ Ratio
	<b>Ia</b>	(m)		00.03	IG.XOF	NUC	NG.JA	Nafia	COILUA	NG.4	NG.0	NG.4
	Companyage (in)	1										
	<b>Liekilli</b> les	.377	1									
	Sales	A71		1								
	ROSF	185	.591	531	1							
	ROCE	089	.350	.324	.909"	1						
<b>Philippines</b>	roa	.214	.283	.310	.664	.660	1					
	Profit_Wargin	106	.509	.563	929"	.898	.800	1				
	EEITDA	.094	.839	.807*	759	.557	A55	.825	1			
	Current_Ratio	.336	-390	-310	-086	.326	.630	.050	-367	1		
	Liquidity_Ratio	.323	-396	-317	.085	.330	829	.051	.370	1.000"	1	
	Solvency_Ratio	430	-513	-425	-474	.095	295	-308	-586	.890"		
	Convertion Trease		-2010	-7464	.161.4	-2666	240		-200			
		Company ege						Profit_		Current_	Liquidiy_	Solvency_
	-	(in)	Liebilities	Seles	ROSF	ROCE	ROA	Mergin	EBITDA	Relo	Relo	Relo
	Company age (in)	1										
	<b>Lieb lites</b>	.538	1									
	Seles	.552	.996"	1								
	ROSF	003	.254	.306	1							
	ROCE	- 131	.045	.101	,973"	1						
Thelland	ROA	033	.069	.145	.953		1					
	Profit_Mergin	.288	.301	.358	.878	.830"	.919"	1				
	EBITDA	.480	.514	.538	.070	.374		9,29				
								.757	400			
	Current_Ratio	321	304	-252	.759	.965	.864"	.661	.132	1		
	Liquidity_Relio	326	-242	- 192	.755	.842"	.882"	.705	.236	.981"	1	
	Solvency_Ratio	.073	071	018	.738	.760	.849"	.750	.286	.841	.846	1
		Company age						Prolit_		Current	Liquidiy_	Solvency
		(in)		8098	ROSE	ROCE	ROA	Margin	EBITDA	Relo	Relo	Relo
	Company age (in)	(in) 1	Lisbillies	Sales	ROSF	ROCE	ROA	<b>Margin</b>	EBITDA	Ratio	Rello	Ratio
	Company age (in) Liabilities	1	Liebilities 1	Soles	ROSF	ROCE	ROA	2 Jargin	EBITDA	Rello	Relio	Ratio
	Liebilities	.140	1	Seles	ROSF	ROCE	ROA	2Jergin	EBITDA	Ratio	Rello	Ratio
	Liebillies Seles	1 .140 .126	1	1	ROSF	ROCE	ROA	2.lengin	EBITDA	Rallo	Rello	Relio
	Lieb <b>illi</b> es Seles ROSF	1 .140 .128 .031	1	1	1		ROA	2Jergin	EBITDA	Rello	Rello	Rallo
laner	Lisbillies Seles ROSF ROCE	1 .140 .126 .031 .073	1 .056" .005	1	1	1		<u>Mergin</u>	EBITDA	Rello	Rello	Rello
Jepen	Liebillies Seles ROSF ROCE ROA	1 .140 .126 .031 073 076	1 .005 080 047	1 .038 .044 .001	1 .906"	1 	1	<u>Mergin</u>	EBITDA	Railo	Rello	Relio
Jepen	Liebillies Sales ROSF ROCE ROA Prolit_Margin	1 .140 .126 .031 073 076 066	1 .005 080 047 .042	1 .038 .044 .001 .133	1 .906" .826" .857"	1 1 	1	1	EBITDA	Rallo	Rello	Relio
Jepen	Liebillies Sales ROSF ROCE ROA Prolit_Mergin EBITDA	1 .140 .126 .031 073 076 066 071	1 .056" .005 .060 .047 .082 .082	1 .036 .044 .001 .133 .402	1 .906 .826 .857 .463	1 .947" .754" .509"	1 .842	1		Rallo	Relo	Relio
Jepen	Liebillies Sales ROSF ROCE ROA Prolit_Margin EBITDA Current_Ratio	1 .140 .126 .031 073 076 066 071 038	1 .005 .000 .047 .047 .042 .042 .042	1 .038 .044 .001 .133 .402" .213	1 .906" .828" .857" .463" 028	1 .947" .754" .509" 021	1 .842" .681" .133	1	1	1	Relo	Rollo
Jepen	Liebillies Sales ROSF ROCE ROA Prolit_Jäergin EBITDA Current_Ratio Liquidiy_Ratio	1 .140 .126 .031 073 076 066 066 071 038 044	1 .056 .005 .047 .047 .042 .042 .042 .042	1 .038 .044 .001 .133 .402 .213 .097	1 .906" .828" .857" .463" .028 .031	1 .947" .754" .569" 021 .017	1 .842 .681 .133 .137	1 .893 .095 .110	11	1		Rollo
Jepen	Liebillies Sales ROSF ROCE ROA Prolit_Margin EBITDA Current_Ratio	1 .140 .126 .031 073 076 066 071 038	1 .005 .000 .047 .047 .042 .042 .042	1 .038 .044 .001 .133 .402" .213	1 .906" .828" .857" .463" 028	1 .947" .754" .509" 021	1 .842" .681" .133	1	1	1	Relo	
Jepen	Liebillies Sales ROSF ROCE ROA Prolit_Jäergin EBITDA Current_Ratio Liquidiy_Ratio	1 .140 .126 .031 073 076 066 071 038 044 016	1 .056 .005 .047 .047 .042 .042 .042 .042	1 .038 .044 .001 .133 .402 .213 .097	1 .906" .828" .857" .463" .028 .031	1 .947" .754" .569" 021 .017	1 .842 .681 .133 .137	1 .893 .095 .110 .424	11	1 .497 .640	1	
Jepan	Liebillies Sales ROSF ROCE ROA Prolit_Jäergin EBITDA Current_Ratio Liquidiy_Ratio	1 140 .126 .031 073 076 066 071 038 044 016 Companyage	1 .056 .005 .060 .047 .082 .024 .189 .026 .122	1 .038 .044 .001 .133 .402" .213 .097 .095	1 .908" .826" .857" .463" .028 .031 .255"	1 .947" .754" .021 .017 .285	1 .842 .001 .133 .137 .454	1 .893 .095 .110 .424	1 115 .085 .237	1 .497 .640	1 .323 <sup>-</sup>	1 Solvency_
Jepan	Liebillies Sales ROSF ROCE ROA Prolit_Mergin EBITDA Current_Ratio Liquidiy_Ratio Solvency_Ratio	1 .140 .126 .031 073 076 066 071 038 044 016	1 .056 .005 .047 .047 .042 .042 .042 .042	1 .038 .044 .001 .133 .402" .213 .097	1 .906" .828" .857" .463" .028 .031	1 .947" .754" .569" 021 .017	1 .842 .681 .133 .137	1 .893 .095 .110 .424	11	1 .497 .640	1	
Jepen	Liebillies Sales ROSF ROCE ROA Prolit Mergin EBITDA Current Rotio Liquidity_Ratio Solvency_Ratio	1 .140 .126 .031 073 076 066 071 038 044 016 Companyage (in)	1 .056 .005 .060 .047 .082 .024 .189 .026 .122	1 .038 .044 .001 .133 .402" .213 .097 .095	1 .908" .826" .857" .463" .028 .031 .255"	1 .947" .754" .021 .017 .285	1 .842 .001 .133 .137 .454	1 .893 .095 .110 .424	1 115 .085 .237	1 .497 .640	1 .323 <sup>-</sup>	Solvency
Jepen	Liebillies Sales ROSF ROCE ROA Profit_Mergin EBITDA Current_Ratio Liquidity_Ratio Solvency_Ratio	1 .140 .126 .031 073 076 066 071 036 044 016 Companyage (in) 1 151	1 .956 .005 .060 .047 .062 .047 .062 .026 .122 Listillites	1 .038 .044 .001 .133 .402" .213 .097 .095 Seles	1 .908" .826" .857" .463" .028 .031 .255"	1 .947" .754" .021 .017 .285	1 .842 .001 .133 .137 .454	1 .893 .095 .110 .424	1 115 .085 .237	1 .497 .640	1 .323 <sup>-</sup>	Solvency
Jepen	Liebillies Sales ROSF ROCE ROA Profit_Mergin EBITDA Current_Ratio Liquidity_Ratio Salvency_Ratio Company age (in) Liebillies Sales	1 140 .140 .031 078 076 076 076 076 076 071 038 044 016 Companyage (in) 1 151 167	1 .956 .005 .060 .047 .062 .062 .062 .026 .122 Liskillites 1 .026	1 .038 .044 .001 .133 .402" .213 .097 .095 Seles	1 .908" .826" .857" .463" .028 .031 .255"	1 .947" .754" .021 .017 .285	1 .842 .001 .133 .137 .454	1 .893 .095 .110 .424	1 115 .085 .237	1 .497 .640	1 .323 <sup>-</sup>	Solvency
Jepen	Liebillies Seles ROSF ROCE ROA Prolit_Mergin EBITDA Current_Rotio Liquidity_Rotio Solvency_Rotio Solvency_Rotio Company age (in) Liebillies Sales ROSF	1 140 .140 .031 078 076 066 071 038 044 016 Companyage (in) 1 151 167 414	1 .956 .005 .060 .047 .082 .026 .026 .026 .122 Listillies 1 .026 .026	1 .038 .044 .001 .133 .402" .213 .097 .095 Seles 1 .023	1 .908" .825" .857" .463" .028 .031 .255 ROSF	1 .947" .754" .021 .017 .285	1 .842 .001 .133 .137 .454	1 .893 .095 .110 .424	1 115 .085 .237	1 .497 .640	1 .323 <sup>-</sup>	Solvency
	Liebillies Sales ROSF ROCE ROA Prolit_Jalergin EBITDA Current_Ratio Liquidity_Ratio Solvency_Ratio Solvency_Ratio Company age (in) Liebillies Sales ROSF ROCE	1 140 .140 .031 078 076 076 076 076 076 071 038 044 016 Companyage (in) 1 151 167	1 .056 .005 .060 .047 .082 .324 .189 .026 .122 Listillies 1 .026 .122	1 .038 .044 .001 .133 .402 .213 .097 .095 Seles 1 .023 .158	1 .906" .826" .465" .465" .028 .031 .255" ROSF 1 .900"	1 .947" .754" .609" 021 .017 .205 ROCE	1 .842 .001 .133 .137 .454	1 .893 .095 .110 .424	1 115 .085 .237	1 .497 .640	1 .323 <sup>-</sup>	Solvency
Japan	Liebillies Sales ROSF ROCE ROA Prolit_Jilergin EBITDA Current_Ratio Liquidity_Ratio Solvency_Ratio Solvency_Ratio Company age (in) Liebillies Sales ROSF ROCE ROA	1 140 140 126 031 -073 -076 -066 -071 -036 -044 -016 Companyage (In) 1 151 167 414" 447"	1 .056" .005 .060 .047 .082 .020 .020 .020 .122 Listamies 1 .020 .020 .122	1 .038 .044 .001 .133 .402 .213 .097 .095 Soles 1 .023 .156 .162	1 .908" .825" .857" .463" .028 .031 .255 ROSF	1 .947" .754" .021 .017 .285	1 .842 .001 .133 .137 .454	1 .893 .095 .110 .424	1 115 .085 .237	1 .497 .640	1 .323 <sup>-</sup>	Solvency
	Liebillies Sales ROSF ROCE ROA Prolit_Jalergin EBITDA Current_Ratio Liquidity_Ratio Solvency_Ratio Solvency_Ratio Company age (in) Liebillies Sales ROSF ROCE	1 140 126 031 -073 -076 -066 -071 -036 -044 -016 Companyage (In) 1 151 167 414" 447"	1 .056 .005 .060 .047 .082 .324 .189 .026 .122 Listillies 1 .026 .122	1 .038 .044 .001 .133 .402 .213 .097 .095 Seles 1 .023 .158	1 .906" .826" .465" .465" .028 .031 .255" ROSF 1 .900"	1 .947" .754" .609" 021 .017 .205 ROCE	1 .842 .001 .133 .137 .454	1 .893 .095 .110 .424	1 115 .085 .237	1 .497 .640	1 .323 <sup>-</sup>	Solvency
	Liebillies Sales ROSF ROCE ROA Prolit_Jilergin EBITDA Current_Ratio Liquidity_Ratio Solvency_Ratio Solvency_Ratio Company age (in) Liebillies Sales ROSF ROCE ROA	1 140 140 126 031 -073 -076 -066 -071 -036 -044 -016 Companyage (In) 1 151 167 414" 447"	1 .056" .005 .060 .047 .082 .020 .020 .020 .122 Listamies 1 .020 .020 .122	1 .038 .044 .001 .133 .402 .213 .097 .095 Soles 1 .023 .156 .162	1 .906" .826" .026 .031 .0265 ROSF ROSF 1 .960" .865"	1 .047" .754" .021 .021 .017 .285 ROCE	1 .842" .001" .133 .137 .454" ROA	1 .893 .095 .110 .424 Profit_ Mergin	1 115 .085 .237	1 .497 .640	1 .323 <sup>-</sup>	Solvency
	Liebillies Sales ROSF ROCE ROA Prolit_Mergin EBITDA Current_Rotio Liquidity_Ratio Solvency_Ratio Solvency_Ratio Company age (in) Liebillies Sales ROSF ROCE ROA Prolit_Margin	1 140 126 031 -073 -076 -066 -071 -038 -044 -016 Companyage (in) 1 -151 -167 -414" -326 005	1 .005 .000 .047 .047 .047 .047 .047 .026 .026 .122 Liekillites 1 .026 .122 .017 .017 .156 .159 .120	1 .038 .044 .001 .133 .402 .213 .097 .095 Seles .095 Seles .158 .162 .162 .129	1 .906" .828" .057" .403" .028 .031 .255 .031 .255 .031 .255 .031 .255 .555" .555" .271	1 .021 .021 .021 .021 .021 .021 .021 .02	1 .842" .001" .133 .137 .454" ROA 1 .721" .344	1 .095 .110 .424 Prolit_ Mergin 1 .643	1 115 .085 .237	1 .497 .640	1 .323 <sup>-</sup>	Solvency
	Liebillies Soles ROSF ROCE ROA Prolit_Mergin EBITDA Current_Rotio Liquidity_Rotio Solvency_Rotio Solvency_Rotio Solvency_Rotio Solvency_Rotio ROSF ROCE ROA Prolit_Wergin EBITDA Current_Rotio	1 .140 .126 .031 .073 .076 .066 .071 .036 .044 .016 Companyage (in) 1 .151 .167 .414" .447" .326 .005 .018 .017	1 .056 .005 .080 .047 .082 .082 .082 .026 .122 Liebillies 1 .026 .122 .122 .125 .159 .159 .159 .159 .159 .254	1 .036 .044 .001 .133 .402" .213 .097 .095 Seles .095 Seles .158 .162 .158 .162 .159 .162 .129 .379"	1 .906" .826" .857" .463" .028 .031 .255 .031 .255 .031 .255 .035 .031 .255 .035 .035 .035 .035 .035 .035 .035 .0	1 .947" .754" .509" .021 .017 .205 ROCE 	1 .842 .861 .133 .137 .454 ROA ROA	1 .893 .095 .110 .424 Profit_ Margin 1 .843 .377	1 115 .085 .237 EBITDA	1 .497 .840 Current_ Ratio	1 .323 <sup>-</sup>	Solvency
	Liebillies Sales ROSF ROCE ROA Profit_Mergin EBITDA Current_Ratio Liquidity_Ratio Solvency_Ratio Solvency_Ratio Company age (in) Liebillies Sales ROSF ROCE ROA Profit_Wergin EBITDA	1 .140 .126 .031 .073 .076 .071 .038 .044 .016 Companyage (In) 1 .151 .167 .414" .326 .005 .018	1 .055 .005 .080 .047 .082 .082 .082 .082 .026 .122 Liebilities 1 .026 .122 .125 .120 .156 .159 .120 .385	1 .038 .044 .001 .133 .402 .213 .097 .095 Seles .095 Seles .102 .158 .162 .162 .129 .379	1 .906" .828" .057" .403" .028 .031 .255 .031 .255 .031 .255 .031 .255 .555" .555" .271	1 .021 .021 .021 .021 .021 .021 .021 .02	1 .842" .001" .133 .137 .454" ROA 1 .721" .344	1 .095 .110 .424 Prolit_ Mergin 1 .643	1 115 .085 .237 EBITDA	1 .497 .640	1 .323 Uquidity_ Ratio	Solvency

		Companyage (in)	Liebilities	Seles	ROSF	ROCE	ROA	Profit_ Margin	EBITDA	Current_ Ratio	Liquidity_ Retio	Solvency_ Relia
	Companyage (in)	1										
	Liebillies	255	1									
	Sales	266	.997	1								
	ROSF	023	.019	.020	1							
	ROCE	- 152	-039	040	733	1						
South Korea	ROA	123	003	.000	856		1					
	Profit_ivergin	.050	.005	<u>,094</u>	.532	.565	.823	1				
	eeitda	<b>800</b> .	.266	.200"	277	.318	A13"	.505	1			
	Current_Ratio	160	076	-077	.128	023	.243"	.298	041	1		
	Liquidity_Ratio	137	066	-,067	.128	012	.270"	.340"	.018	973	1	
	Solvency_Ratio	209	.025	016	.077	-,078	.340"	431"	.195	454"	.503	1
	s significant at the 0.0: Is significant at the 0.0											

Table 5 below show the mean output for each region and individual country. It shows that that Liability in both analyses is not significant.

Table 5. Mean out	put for company	age and liabilities h	ov using ANOVA

Variables	Country	Mean	df	F	Sig.
Company age	Malaysia	1.134	5	41.283	0.000
(ln)	Philippines	1.676	_		
	Thailand	1.217	_		
	China	1.417	_		
	Korea	1.029	_		
	Japan	1.053	_		
Liabilities	Malaysia	21710.320	5	1.041	0.394
	Philippines	441866.240	-		
	Thailand	103635.319	-		
	China	1478336.241	-		
	Korea	802985.758	-		
	Japan	119563.524	_		
Variables	Country	Mean	df	F	Sig.
Company age	ASEAN	1.323	1	8.335	0.004
(ln)	East Asia	1.157	-		
Liabilities	ASEAN	174977.671	1	0.298	0.585
	East Asia	655606.363	-		

Sales Growth 2006-2010					Sales Growth 2007-2010			
Country	Mean	t	df	Sig. (2-tailed)	Mean	t	df	Sig. (2-tailed)
ASEAN	2.1886	.936	95	.035	.3566	.130	80	.029
East Asia	7.1683	6.193	923	.000	4.2960	3.961	794	.000

Table 6. Mean output for sales growth ratio by using t-test

Table 6 above shows the mean output between ASEAN, (Malaysia, Thailand and Philippines) and East Asia, (Japan, South Korea and China). From the five years analysis, 2006-2010, East Asia shows better performance with its mean value 7.16 in sales growth rate compare to ASEAN region, 2.18 mean values. We also did for the four years analysis, 2007-2010 and found the same result. These strengthen our analysis comparing Sales Growth Rate between two regions in the ICT industry and also support hypothesis 1.

Table 7. Mean output for sales growth ratio by using ANOVA

	Sale	es Growtl		
Country	Mean	df	F	Sig.
Malaysia	Malaysia .3319			
Philippines	2.9827			
Thailand	3.6260	5	6.123	0.000
China	19.3570	3	0.125	0.000
Korea	4.7787			
Japan	3.4822			

Table 7 shows comparison between each country in Sales Growth, 2006-2010. In terms of growth rate of sales, the China ICT firms surprisingly led Japan but, as expected, followed by South Korea, Thailand, Philippines and Malaysia. China had the highest mean value, 19.35 for the sales growth because of their rapid development especially in the ICT sector. In 1996, China opens its first Internet for public access and by that time about 73 million Internet users worldwide, of which over 60 percent were from the United States. Recent report from the China Internet Network Information Center (CNNIC), the number of Internet users in China had reached 538 million till June 2012, refer to Figure 2 below. Sharp upsurge of ICT sectors would make them pillar industries in the Chinese economy and an amplifier and accelerator for the development of other sectors.

Internet Users in China 6.00 5.00 4.00 3.00 2.00 1.00 0.00 06/2009 12/2009 06/2010 12/2010 06/2011 12/2011 06/2012 Year



Source: China Internet Network Information Center (CNNIC) and summarize by the authors

Region	ASEAN				East Asia			
Variables	Mean	t	df	Sig. (2-tailed)	Mean	t	df	Sig. (2-tailed)
Return on shareholder funds	23.133	12.975	119	.000	12.901	12.855	1154	.000
Return on capital employed	20.483	14.409	119	.000	13.702	26.585	1154	.000
Return on total assets	13.029	12.159	119	.000	7.330	27.067	1154	.000
Profit margin	15.051	12.387	119	.000	7.323	22.084	1154	.000
EBIDTA	25.187	15.325	119	.000	11.900	34.087	1154	.000
Solvency ratio	56.684	34.987	119	.000	50.643	34.217	1154	.000
Current ratio	2.226	11.790	119	.000	2.227	34.217	1154	.000
Liquidity ratio	2.072	11.157	119	.000	2.048	26.843	1154	.000

Table 8. Output for profitability ratio 2006-2010 by using t-test

Table 9. Output for profitability ratio 2006-2010 by using ANOVA

Variables	Country	Mean	df	F	Sig.	
Return on	Malaysia	8.695				
shareholder	Philippines	32.382				
funds	Thailand	28.774	~	( 505	0.000	
	China	18.241	5	6.595	0.000	
	Korea	10.157				
	Japan	14.188				
Return on	Malaysia	9.367				
capital	Philippines	23.884				
employed	Thailand	27.720	~	11 (27	0.000	
	China	17.664	5	11.627	0.000	
	Korea	12.882				
	Japan	12.577				
Return on total	Malaysia	6.431				
assets	Philippines	14.715	5	24.055	0.000	
	Thailand	17.582	5	24.055	0.000	
	China	10.398				

	Korea	5.698			
	Japan	8.165			
Profit Margin	Malaysia	8.157			
	Philippines	24.277			0.000
	Thailand	14.003	5	71 171	
	China	16.833	5	71.171	0.000
	Korea	3.929			
	Japan	7.062			
EBITDA	Malaysia	13.967			
	Philippines	40.467			
	Thailand	23.277	5	01 205	0.000
	China	20.528	5	81.305	0.000
	Korea	9.241			
	Japan	10.945			
Current Ratio	Malaysia	3.548			
	Philippines	1.233			
	Thailand	1.825	5	12 540	0.000
	China	3.084	5	13.549	0.000
	Korea	2.003			
	Japan	2.064			
Liquidity Ratio	Malaysia	3.304			
	Philippines	1.207			
	Thailand	1.650	5	( 024	0.000
	China	2.672	5	6.934	0.000
	Korea	1.793			
	Japan	2.085			
Solvency Ratio	Malaysia	63.336			
	Philippines	49.652			
	Thailand	56.241	F	22 215	0.000
	China	58.881	5	23.215	0.000
	Korea	45.725			
	Japan	53.799			

In terms of performance in profitability, Table 8 shows the analysis output for Profitability Ratio 2006-2010. ROSF, ROCE, ROA, Profit Margin and EBITDA in East Asia shows lower mean value compare to ASEAN region and support the hypothesis 2. The mean value gap is almost half when comparing between these two regions. As for the solvency ratio, East Asia shows lower mean value, 50.64 compare with ASEAN, 56.68. Meanwhile in current ratio and liquidity ratio, both regions show a good mean value.

As we look on the aspect of the short-term external debt by each country and summarize into each region, East Asia short-term external debt is much higher than ASEAN. This can be referred to Table 10 below. With the higher shot-term external debt, the profitability will decrease and these support the findings in Table 8. Short-term external debt is inversely related to international reserve holdings in the ASEAN countries, indicating the role of short-term external debt as a substitute for international reserves, Nor, et. al., (2011).

Short-term external	2006	2007	2008	2009	2010	Total	Mean
debt (%)							
Malaysia	21.5	37.6	34.5	35.8	43.0		
Thailand	38.8	40.4	38.5	46.7	54.0	435.583	145.194
Philippines	8.3	10.7	10.8	6.3	8.7		
Japan	61.5	59.5	63.5	65.4	69.8		
China	53.7	54.6	49.3	55.6	63.4	824.092	274.697
Korea	50.5	48.1	47.2	43.2	38.9	_	

#### Table 10. Short-term external debt (%) 2006-2010

Source: Asian Development Bank and summarize by the authors

Table 9 shows the analysis result for the performance of Profitability Ratio 2006-2010 for each country. As for the ROSF and ROCE, Malaysia has the low performance compare with Philippines, Thailand, Japan, China and Korea. Meanwhile, Korea has low performance on profitability ratio in ROA, Profit Margin and EBITDA comparing to the other countries. This result is supported by a research that had been done shows that in Korean ICT system, the continuous access and execution of standards through fast-followership will cause the profitability become low and the leases go to others for Intellectual Property embedded in standards, Choung, et. al., (2011). All countries show a positive sign in the Current Ratio, Solvency Ratio and Liquidity Ratio. In the ICT Industry, the most successful new ventures are those with long dominated by large recognized competitors serving wide target markets that enter into the market aggressively with new products sustained by marketing competencies and low cost strategy (Dowling and McGee, 1994).

In Figures 3 and 4 below shows the distribution of company experience in the ICT industry. It shows that most ICT companies are within the six to twenty-two years of experience. If compare to other kinds of industry, ICT sector is consider as the newly industry but the advancement in the technology is very fast.

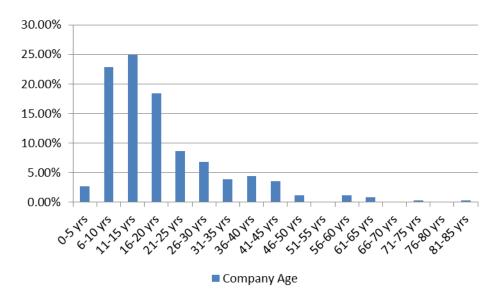


Figure 3. Company experience for six countries

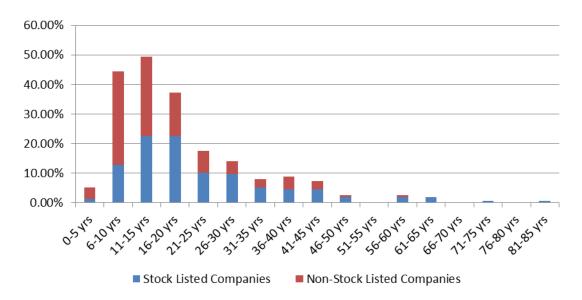


Figure 4. Company experience for stock listed and non-stock listed

#### 4. Conclusion

In this study, the main objective was to explore the performance by analyzing sales growth ratio and profitability ratio in ICT industry between ASEAN and East Asia region as well as the performance for each country. As mentioned previously, no empirical study has been done in the ICT sector and the present study is the first of its kind by using various resources and as our references.

From these empirical results, we can summarize that East Asia shows a good performance in Sales Growth Rate but low performance in Profitability Ratio compare to ASEAN in the ICT industry maybe due to the short-term external debt. In different perspective, from the view of each country, China shows high performance in the Sales Growth compare to the other countries because of their rapid development in their ICT sector. Meanwhile; Malaysia has the low performance in Profitability Ratio; ROSF, ROCE and Korea with its ROA, Profit Margin and EBITDA mean values.

Besides indicating overall efficiency, profit margins of firms competing on basis of costs are generally under pressure because of rising competition. The profit margin measures the relationship between profit and sales. IN East Asia especillay in Japanese ICT companies have a long-standing tradition of doing all of the activities in the production process in an integrated and continuous process, as they believe in the synergetic effect of a seamless operation. It was their view that good communication and flow of information cutting through the different stages of operations are of crucial importance to efficient production.

Baumol, (1959) has provided an addition to the ever-increasing body of oligopoly theory by substituting sales maximization, with a minimum profit constraint, for profit maximization as the goal of the large business firm. Sandmeyer, (1964) mentioned that beyond the point of maximum profit, sales are extended as in the short-run, but the ensuing decline of profits to the minimum profit constraint, resulting from a rate of increase on sales less than the rate of increase in costs-sets the limits to sales expansion. From the sales maximization theory; we conclude that East Asia has engaged this economy theory whereby, this region gains a minimal profit in ICT industry but a big scale in the sales growth.

In a word, ICT has penetrated into all fields of society and is affecting all aspects of people's lives and habits. ICT will bring people into an information-based era, and help them to accommodate to and enjoy this era. ICT uprising has rapidly penetrated across the globe since mid-1990s which changed the way people work, live and communicate. Intensity, scope, speed and quality of access to information, communications and knowledge diffusion are the driving force of this transformation. These potent impacts are expected to have been interpreted into business performance.

ICT systems can allow both profitability and customer satisfaction if companies can use ICT to generate customer switching costs or distinguish themselves through better customer service (Grover and Ramanlal 1999). Depending on the industry structure, sales growth may also provide additional market power which firms can use to increase performance. Profit seeking managers only start business ventures that promise adequately high returns as new

business increases in sales should improve profits meanwhile, old lines of business may be continued if they simply cover their marginal costs or if closing down costs more than continuing.

The limitation of our study is the financial information from the ICT industry is few. From the Orbis database there are hundreds of companies listed under ICT sector but few published their financial report maybe full disclosure of information could endanger their competitive position. This is been supported by Kohli and Devaraj (2003) who had suggested that the importance of sample size and modeling techniques in their studies. Therefore, improved modeling and richer datasets may have a better chance at sensing the impact of IT on profitability. Further studies can be applied through the analysis in R&D, firm size investment risk and also expand this research by comparing with the US and Europe countries.

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Attachment A

Composition and computation of the Networked Readiness Index

## NETWORKED READINESS INDEX

Networked Readiness Index = 1/3 Environment component subindex + 1/3 Readiness component subindex + 1/3 Usage component subindex

Environment subindex = 1/3 Market environment + 1/3 Political and regulatory environment + 1/3 Infrastructure environment

#### Notes

a The computation of the NRI is based on successive aggregations of scores, from the variables level (i.e., the lowest level) to the overall NRI score (i.e., the highest level). For example, the score a country achieves in the 3rd pillar, Infrastructure environment, accounts for one third of the Environment subindex. Similarly, the Usage subindex accounts for one third of the overall NRI score.

b The standard formula for converting hard data is the following:

6 x ((country score-sample minimum)/(sample maximum-sample minimum))+1

The sample minimum and sample maximum are, respectively, the lowest and highest country scores in the sample of countries covered by the NRI. In some instances, adjustments were made to account for extreme outliers. For those hard data variables for which a higher value indicates a worse outcome (e.g., total tax rate, time to enforce a contract), we rely on a normalization formula that, in addition to converting the series to a 1-to-7 scale, reverses it, so that 1 and 7 still correspond to the worst and best possible outcomes, respectively:

-6 x ((country score-sample minimum)/(sample maximum-sample minimum))+1

Sources: The Global Information Technology Report, World Economic Forum Dutta (2006- 2012) Attachment B

List of Companies Malaysia

1. KUB MALAYSIA BERHAD

- 2. HEITECH PADU BERHAD
- 3. IRIS CORPORATION BERHAD
- 4. COMINTEL CORPORATION BHD
- 5. MESINIAGA BERHAD
- 6. EFFICIENT E-SOLUTIONS BERHAD
- 7. WILLOWGLEN MSC BERHAD
- 8. EXTOL MSC BERHAD

## Philippine

- 1. PHILIPPINE LONG DISTANCE TELEPHONE COMPANY
- 2. GLOBE TELECOM INC
- 3. LOPEZ HOLDINGS CORPORATION
- 4. ABS-CBN CORPORATION
- 5. GMA NETWORK INC
- 6. IPEOPLE INC
- 7. MANILA BROADCASTING COMPANY

Thailand

- 1. ADVANCED INFO SERVICE PCL
- 2. BEC WORLD PCL
- 3. ADVANCED INFORMATION TECHNOLOGY PCL
- 4. KRUNGTHAI COMPUTER SERVICES CO LTD
- 5. CS LOXINFO PCL
- 6. MFEC PCL
- 7. ADVANCED CONTACT CENTER CO LTD
- 8. BROADCAST THAI TELEVISION CO LTD
- 9. LOXLEY WIRELESS CO LTD

## Japan

- 1. NIPPON TELEGRAPH AND TELEPHONE CORPORATION
- 2. NTT DOCOMO INC
- 3. KDDI CORPORATION
- 4. NTT DATA CORPORATION
- 5. OTSUKA CORPORATION
- 6. HIKARI TSUSHIN INC

- 7. COMSYS HOLDINGS CORPORATION
- 8. YAHOO JAPAN CORPORATION
- 9. KONAMI CORPORATION
- 10. NEC NETWORKS & SYSTEM INTEGRATION CORPORATION
- 11. TRANSCOSMOS INC
- 12. FUJI SOFT INC.
- 13. SCSK CORPORATION
- 14. TREND MICRO INCORPORATED
- 15. COMMUTURE CORPORATION
- 16. SOFTBANK CORP
- 17. INTERNET INITIATIVE JAPAN INC
- **18. WONDER CORPORATION**
- 19. GMO INTERNET INC.
- 20. TOHOKUSHINSHA FILM CORPORATION
- 21. DTS CORP.
- 22. VIC TOKAI CORPORATION
- 23. F T COMMUNICATIONS CO LTD
- 24. COMPUTER ENGINEERING & CONSULTING LTD
- 25. CAC CORPORATION
- 26. INFOCOM CORPORATION
- 27. PANASONIC ELECTRIC WORKS INFORMATION SYSTEMS CO., LTD.
- 28. RYOYU SYSTEMS CO., LTD.
- 29. AGREX INC
- 30. JFE SYSTEMS INC.
- 31. ALPHA SYSTEMS INC
- 32. NIPPON SYSTEMWARE CO LTD
- 33. FUTURE ARCHITECT, INC.
- 34. CORE CORPORATION
- 35. I-NET CORP
- 36. MIROKU JYOHO SERVICE CO LTD
- 37. CROPS CORPORATION
- 38. INFORMATION DEVELOPMENT CO LTD
- 39. COMPUTER INSTITUTE OF JAPAN LTD
- 40. CRESCO LTD
- 41. IX KNOWLEDGE INCORPORATED
- 42. FORVAL TELECOM INC
- 43. HOKURIKU DENWA KOUJI CO LTD
- 44. WILLCOM Inc.
- 45. COMTEC INC
- 46. UCHIDA ESCO CO LTD
- 47. NIPPON COMPUTER DYNAMICS CO, LTD.

48. TOUKEI COMPUTER CO LTD

- 49. ISB CORPORATION
- 50. SOLXYZ CO., LTD.
- 51. CUBE SYSTEM INC
- 52. GMO CLOUD K.K.
- 53. JAPAN SYSTEM TECHNIQUES CO LTD
- 54. ASAHI INTELLIGENCE SERVICE CO LTD
- 55. CDS CO., LTD.
- 56. CROSS CAT CO LTD
- 57. SYSTEM RESEARCH CO., LTD.
- 58. IMAGICA ROBOT HOLDINGS INC.
- 59. SIOS TECHNOLOGY, INC.
- 60. YUKE'S CO., LTD.
- 61. ND SOFTWARE CO., LTD.
- 62. HONYAKU CENTER INC
- 63. JORUDAN CO., LTD.
- 64. SHOWA SYSTEM ENGINEERING CORPORATION
- 65. GAIAX CO., LTD.
- 66. KYCOM HOLDINGS CO., LTD.
- 67. MEDIASEEK. INC
- 68. DAIWA COMPUTER CO., LTD.
- 69. ASJ INC.

China

- 1. CHINA TELECOM CORPORATION LIMITED
- 2. CHINA UNITED NETWORK COMMUNICATIONS LIMITED
- 3. JIANGSU HONGTU HIGH TECHNOLOGY CO., LTD.
- 4. AISINO CO LTD
- 5. FIBERHOME TELECOMMUNICATION TECHNOLOGIES CO., LTD.
- 6. BEIJING TEAMSUN TECHNOLOGY CO., LTD.
- 7. CINDA REAL ESTATE CO., LTD.
- 8. DATANG GAOHONG DATA NETWORK TEHNOLOGY CO., LTD.
- 9. BEIJING CENTERGATE TECHNOLOGIES (HOLDING) CO., LTD.
- 10. NARI Technology Development Limited Company
- 11. SHANGHAI ORIENTAL PEARL CO., LTD.
- 12. CITIC GUOAN INFORMATION INDUSTRY CO., LTD.
- 13. DHC SOFTWARE CO., LTD.
- 14. BEIJING GEHUA CATV NETWORK CO., LTD.
- 15. CHINA GRENTECH CORPORATION LIMITED
- 16. SHENZHEN KINGDOM TECHNOLOGY CO., LTD.
- 17. MESNAC CO., LTD.

18. SHANGHAI HI-TECH CONTROL SYSTEM CO. LTD.

19. ZHEJIANG SUNWAVE COMMUNICATIONS CO., LTD.

20. ACCELINK TECHNOLOGIES COMPANY LIMITED

21. HANDSUN TECHNOLOGIES, INC.

22. SHENZHEN TOPWAY VIDEO COMMUNICATION COMPANY LIMITED

23. GUOMAI TECHNOLOGIES, INC.

24. BEIJING SHIJI INFORMATION TECHNOLOGY CO LTD

25. SHANGHAI FUDAN FORWARD SCIENCE AND TECHNOLOGY COMPANY LIMITED

26. YGSOFT INCORPORATION

27. DINGLI COMMUNICATIONS CORP LTD

28. BEIJING LANXUM TECHNOLOGY CO., LTD.

29. JIANGSU NANDASOFT TECHNOLOGY COMPANY LIMITED

30. ANHUI USTC IFLYTEK COMPANY LIMITED

31. CAPINFO COMPANY LIMITED

32. BEIJING THUNISOFT CORPORATION LIMITED

33. INTEGRATED ELECTRONIC SYSTEMS LAB COMPANY LIMITED

34. SHANGHAI WANGSU SCIENCE AND TECHNOLOGY CO., LTD.

35. TALKWEB INFORMATION SYSTEM COMPANY LIMITED

36. HUNAN COPOTE SCIENCE & TECHNOLOGY CO., LTD.

37. ANHUI WANTONG TECHNOLOGY CO., LTD.

38. ALLWIN TELECOMMUNICATION COMPANY LIMITED

39. HANGZHOU NEW CENTURY INFORMATION TECHNOLOGY CO LTD

40. HENAN DAYOU ENERGY CO., LTD.

41. HANGZHOU HUAXING CHUANGYE COMMUNICATION TECHNOLOGY CO LTD

42. SHENZHEN SUNWIN INTELLIGENT COMPANY LIMITED

43. XIAMEN 35.COM TECHNOLOGY CO LTD

44. SHANGHAI WINGSUNG INVESTMENT MANAGEMENT CO., LTD.

South Korea

1. KT CORPORATION

2. SK TELECOM CO.,LTD.

3. SK BROADBAND CO., LTD.

4. KOREAN BROADCASTING SYSTEM

5. HANWHA S & C CO.,LTD.

6. KTCS CORPORATION

7. KT NETWORKS CORPORATION

8. TBROAD HANVIT BROADCASTING CO., LTD.

9. KT HITEL CO., LTD.

10. INSUNG INFORMATION CO., LTD.

11. S NET SYSTEMS INC.

12. SOLBORN, INC.

- 13. KT POWERTEL CO., LTD.
- 14. KOLON BENIT CO.,LTD.
- 15. ANNEX TELECOM CO.,LTD.
- 16. SEJONG TELECOM INC.
- 17. SMARTRO CO.,LTD.
- 18. KIS INFORMATION & COMMUNICATION INC.
- 19. COMAS INC.
- 20. KT LINKUS INC.
- 21. COMMERCE PLANET CO., LTD.
- 22. TBROAD NAKDONG BROADCASTING CO., LTD.
- 23. KOREA INSTITUTE PATENT INFORMATION FOUNDATION
- 24. JINDOO I.S INC.
- 25. SEORONET CO.,LTD.
- 26. ECO1. CORP.
- 27. GOODUS INC.
- 28. SBS GOLF CO.,LTD.
- 29. SYSONE CO., LTD.
- 30. PENTA SYSTEMS TECHNOLOGY INC.
- 31. NET KTI CO.,LTD.
- 32. KYOBO INFORMATION & COMMUNICATION CO., LTD.
- 33. KOREA CABLE TV JEJU BROADCASTING CO., LTD.
- 34. KOREA CABLE TV NAM-INCHEON BROADCASTING CO., LTD.
- 35. NEX TELECOM CO.,LTD.
- 36. TBROAD GANGSEO BROADCASTING CO., LTD.
- 37. SISNET CO.,LTD.
- 38. DATAGATE KOREA CO.,LTD.
- 39. SMART NET TECHNOLOGY CO.,LTD.
- 40. CJ HELLOVISION ARA BROADCASTING CO.,LTD.
- 41. HONAM BROCASTING COMPANY
- 42. MILLE21 CO.,LTD.
- 43. MICROQNIX CO.,LTD.
- 44. JCN ULSAN JUNGANG BROADCASTING NETWORK CO., LTD.
- 45. DOWON UBTECH CO.,LTD.
- 46. GREEN CABLE TELEVISION STATION CO., LTD.
- 47. CHEONGJU MUNHWA BROADCASTING CORP.
- 48. KOREAN STUDIES INFORMATION CO., LTD.
- 49. TCN DAEGU CABLE-TV NETWORK CO., LTD.
- 50. SALTWARE CO., LTD.
- 51. CAST INFORMATION CO., LTD.
- 52. ITCEN SYSTEMS CO., LTD.
- 53. SECURE TECH INC.

54. I PARTNERS INC. 55. MTC&C CO.,LTD. 56. ONETEL CO., LTD. 57. CHEONGJU BROADCASTING CO., LTD. 58. BLUEDIGM INC. 59. KORNEC CO., LTD. 60. TOPCASH CO., LTD. 61. NET CO.,LTD. 62. CYBER MBA CO., LTD. 63. JINHAKSA CORP. 64. DIAL COMMUNICATIONS CO., LTD. 65. BRAIN NET CO., LTD. 66. EXANADU CO., LTD. 67. SEOKYONG NCS CO., LTD. 68. THIAT INC. 69. NIZTELECOM CO., LTD. 70. ACE TEL CO., LTD. 71. ASADAL INC. 72. BIZ HUB CO.,LTD. 73. U PLUS SYSTEM CO., LTD 74. SPIRE TECHNOLOGY INC. 75. ARONTI CO., LTD. 76. DUPLEX CO.,LTD. 77. CBS I CO.,LTD. 78. GB CARD CO.,LTD. 79. SPACE LINK CORPORATION 80. HANMAC INTORMATION TECHNOLOGY CO., LTD. 81. GRANT SYSTEM CO., LTD. 82. NAMYANG INFORMATION & TECHNOLOGY CO., LTD. 83. TILON CO.,LTD. 84. DELTA SYSTEM CO., LTD. 85. EB NEWS CO., LTD. 86. KNOWLEDGE & FUTURE CO., LTD. 87. KISAC INC. 88. EDU MECA CO., LTD. 89. M2MGLOBAL CO., LTD. 90. GREEN GEOSPATIAL INFORMATION CO., LTD. 91. DOWON GEOGRAPHIC INFORMATION CO., LTD.

92. POMIT CO.,LTD.

93. POWERTEL TRS CO.,LTD.

94. HANBAEK SYSTEM CO.,LTD.

95. ATENAS CO., LTD.

96. UCORE BIZ CO.,LTD.

97. KYUNGNAM DIGITALNET CO., LTD.

98. CNN INFORMATION COMMUNICATION INC.

99. KOREA INFORMATION TECHNOLOGY CO., LTD.

100. WINK CO.,LTD.

101. ULSAN INTERNET BROADCASTING CO., LTD.

102. TBROAD DOBONGGANGBUK BROCASTING CO.,LTD.

103. KRTNET CORPORATION

104. LEENOS CORP.

105. HANSOL INTICUBE CO.,LTD.

106. MDS TECHNOLOGY CO.,LTD.

107. ICRAFT CO.,LTD.

108. DIGITAL OCEAN CORP.

109. NOWCOM CO.,LTD.

110. YD ONLINE CORP.

111. U ANGEL CORPORATION

112. SARAMIN HR CO.,LTD.

113. SIGNAL INFORMATION & COMMUNICATION CORPORATION

114. KYUNG BONG CO.,LTD.

115. HANNET CO.,LTD.

116. SEOHWA TELECOM CO.,LTD.

117. ELUON CORPORATION

118. INCUBE TECHNOLOGIES INC.

Abbreviation: INC=Incorporation PCL = Public Company Limited CO LTD = Company Limited CORP = Corporation LTD = Limited